

Electricity Lifeline Program

Our Electricity Lifeline Program (ELP) offers you help with your electricity bill. Eligible customers may receive a benefit based on household income and estimated electricity usage.

Who qualifies for ELP?

You may qualify for ELP if you are a year-round, residential CMP customer and are eligible for the Home Energy Assistance Program (HEAP). You may also qualify if you live in subsidized housing and qualify to participate in the oxygen pump or ventilator program.

Where do I apply?

To apply for ELP, call your local Community Action Program (CAP) agency and schedule an appointment between October 1st and April 30th.

I received ELP benefits last year—am I all set?

You must reapply for ELP every year. You can apply for ELP when you apply for HEAP.

Who will determine if I am eligible?

CMP will determine your eligibility based on your reported annual income and your past electricity usage.

What happens if I do not qualify for ELP?

You will receive a letter from CMP telling you that you do not qualify. We will also give you the reason why.

For over 20 years, CMP's Electricity Lifeline Program has provided assistance for customers in need. Please call your local CAP agency to apply.

What happens if I move?

If you are still a CMP customer with a remaining ELP credit, it may be transferred to your new account as long as the account remains in the same name.



**CENTRAL MAINE
POWER**

*Jen C.,
Customer Service
Representative*



If I qualify for ELP, what do I have to do?

Follow these 4 steps:

- Sign all the paperwork and return it to your CAP agency caseworker to determine ELP eligibility.
- The customer whose name appears on the electric bill and the HEAP recipient must be adult members of the same household.
- Waive confidentiality on the information provided on the HEAP application. This information is necessary for CMP to calculate the credit amount.
- Accept all no-cost energy management programs offered by CMP.

What is the Oxygen Pump/Ventilator Benefit?

- Provides financial assistance to qualified, low-income customers who use an oxygen pump/ventilator at least 8 hours each day.
- You must first qualify for the Electricity Lifeline Program (ELP) to be considered.
- Request necessary forms when you apply for HEAP at your local Community Action Program (CAP) agency.
- The Oxygen Pump/Ventilator Benefit must be renewed for each program year. Certification forms may be submitted prior to October 1, but no earlier than September 1, each year.

*Reaching your local CAP Agency

Community Concepts Inc. (CCI)

17 Market Square
South Paris, Maine 04281
Tel. # 207-743-7716
Tel.# 1-800-866-5588

240 Bates Street
Lewiston, Maine 04240
Tel. # 207-795-4065
Tel.# 1-800-866-5588

Kennebec Valley Community Action Program (KVCAP)

Buker Community Center
22 Armory Street
Augusta, Maine 04330
Tel. # 207-622-4761
Tel.# 1-800-542-8227

97 Water Street
Waterville, Maine 04901
Tel. # 207-859-1500
Tel.# 1-800-542-8227

62 Middle Street
Wiscasset, Maine 04578
Tel. # 207-859-1500
Tel.# 1-800-542-8227

26 Mary Street
Skowhegan, Maine 04976
Tel. # 207-474-8487
Tel.# 1-800-542-8227

Penquis Community Action Program (PENQUIS)

262 Harlow Street
Bangor, Maine 04402-1162
Tel. # 207-973-3630
Tel.# 1-800-215-4942

315 Main Street
Rockland, Maine 04841
Tel. # 207-596-0361
Tel.# 1-800-215-4942

50 North Street
Dover-Foxcroft, Maine 04426
Tel. # 207-564-7116
Tel.# 1-800-215-4942

The Opportunity Alliance

50 Lydia Lane
South Portland, Maine 04106
Tel. # 207-874-1175
Tel. # 1-877-429-6884

Waldo Community Action Partners

9 Field Street
P.O. Box 130
Belfast, Maine 04915
Tel. # 207-338-3025
Tel. # 1-800-498-3025

Washington Hancock Community Agency (WHCA)

248 Bucksport Road
Ellsworth, Maine 04605
Tel. # 207-664-2424
(8-12:00 noon M-F)

Western Maine Community Action (WMCA)

20A Church Street
P.O. Box 200
East Wilton, Maine 04234
Tel. # 207-645-3764
Tel. # 1-800-645-9636

York County Community Action Corp. (YCCAC)

6 Spruce Street
Sanford, Maine 04073
Tel. # 207-324-5762
Tel. # 1-800-965-5762

15 York Street, Building 9
Biddeford, Maine 04005
Tel. # 207-283-2402
Tel. # 1-800-644-4202

120 Rogers Road
Kittery, Maine 03904
Tel. # 207-439-2699
Tel.# 1-800-965-5762

* Contact the CAP agency closest to your residence. They will schedule you for an appointment at a location near you.