

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Safe, secure, easy access wherever summer takes you — even here!



Our online payment options give you the ease and convenience of paying your bills — from anywhere, anytime.

With eBill, you can:

- Receive reminder notifications when your bill is due so you won't miss a payment
- View 36 months of bills online and print only what you need
- Combine multiple bills to make one single payment
- Export your eBill data into your own spreadsheet

Sign up for AutoPay, too, and your secure payment will be made on time, automatically each month. Add SimplePay to even out your energy costs over 12 months, so you can plan ahead.

Choose one, two or all three of our services to find the combination that will free up your time to do more of things you enjoy, even if it's just relaxing in your favorite chair at the beach!

Enroll today at cmpco.com.

follow us on:



Sign up for Outage Alerts today

We work year-round to make sure the electricity delivery system is in tip-top shape so you receive safe, reliable power every day. If strong summer storms strike, we're ready and we want you to be ready too —with FREE Outage Alerts.

When you sign up for **Outage Alerts** we'll keep you informed if your power goes out.

- We'll send you an alert by text, phone, email or all three you pick!
- Provide an estimated time of restoration so you can plan
- Receive an alert when power has been restored
- Sign up to receive alerts for other locations, like your camp or an elderly parent's home

Don't be left in the dark, visit **cmpco.com** and sign up for **Outage Alerts** today!



Track your energy savings — sign up today

If you'd like to save money on energy costs, we have two **FREE** services that can help. They are convenient and easy to use — and powered by your smart meter!



Jay C., Portland, uses our FREE Energy Manager and Usage Alerts services to save on electricity costs at his home.

With our **FREE Usage Alerts** you'll receive weekly updates of your energy use, an alert if you exceed a set amount of usage or cost, and notification if you show changes in your daily usage.

Once you see how much energy you're using, **Energy Manager** can help you understand how you use electricity and help you save. Get free energy-savings tips and see your usage by category, such as lighting, electronics and laundry.

Sign up for FREE Usage Alerts and Energy Manager today at cmpco.com and get ready for a summer full of savings!

Preventing tree-related outages and protecting Maine's natural beauty

Trees are an important part of Maine communities. The work our licensed Arborists and qualified Tree Care crews do to keep the lights on and protect the health of trees in Maine recently earned national recognition for the second time. The National Arbor Day Foundation has designated CMP a Tree Line USA Utility for 2016 for our quality Tree Care, public education, worker training and tree-based energy conservation programs. We look forward to continuing our Tree Care work and delivering safe, reliable electricity for years to come. For more information on our Tree Care program, please visit **cmpco.com**.

