



CENTRAL MAINE
POWER

New! Sign up for Outage Alerts at cmpco.com

May 2017

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Tree Care for reliability — and a beautiful Maine

Trees are an important part of our communities. Each year our team of licensed arborists works with qualified contractors to coordinate Tree Care work around more than 23,000 miles of power lines. We use standards endorsed by the Tree Care Industry Association to keep trees properly trimmed and healthy so they'll be around for generations to come.

Our arborists, including Mei-Ling, offer the following tips for your trees:

- Consider the location before you plant so tree trimming will be minimal during the life of the tree.
- To minimize potential hazards and stay safe, please don't plant trees directly under power lines.
- Consider planting dwarf trees or shrubs that won't grow tall or wide enough to reach power lines.
- Check your trees periodically for lack of water, disease, pests and invasive species.

We're proud of the work our arborists do to provide safe, reliable power to you while respecting the natural beauty of Maine at the same time. For more information about our commitment to Tree Care, visit cmpco.com/usageandsafety/trecare.



Mei-Ling, CMP Arborist, cares about the trees in Maine and is committed to preserving their natural beauty.



Play the energy savings game — and win!

Ever wonder how much electricity you use in a month and how you can save? Powered by your smart meter, our FREE Energy Manager and Usage Alerts services can help.

Usage Alerts provides updates of your energy use and sends you an alert of changes in your usage. Once you know how much energy you're using, you can get energy savings tips to help you manage your use and save.

Get in the game

- Sign up for Energy Manager and Usage Alerts at cmpco.com.
- Select 3 energy savings tips and put them in place.
- Use the tools in Energy Manager to see your savings.
- Watch the Usage Alerts for a month and see if your costs go down.
- Challenge yourself to save even more.

Tell us your savings story on Facebook!



Amy M., Augusta, teaches her daughter, Ellie, how making small adjustments in energy use at their home can equal savings.

Stay informed any time, any place with FREE Outage Alerts

We work all year long to provide you with reliable, high-quality power. But sometimes powerful storms can cause power outages.

If these storms knock out your power, you can stay informed with our free **Outage Alerts** service. When you enroll in Alerts, you'll get the information you need.

- Receive an Alert by text, phone and/or e-mail if your power goes out.
- Get an estimated time of restoration so you can plan.
- Sign up to receive Alerts for other places, like your camp or an elderly parent's home.
- You'll receive an Alert when your power has been restored. You'll know when your power is back on, even if you're not at home!



With **Outage Alerts**, you'll have powerful information at your fingertips. Sign up today at cmpco.com.

Saving money is as easy as changing a lightbulb

When you replace an incandescent light bulb with an LED bulb you'll save \$5.00 per year per bulb on average.

If you'd like to replace incandescent light bulbs with LEDs at your home, visit efficiencymaine.com/at-home/retail-lighting-program/. Efficiency Maine works with major retail stores in Maine to reduce the price of energy-efficient lighting products and maintains a list of the best prices on LEDs at retailers in your area.

To view other energy efficiency programs, visit efficiencymaine.com today.