

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Our payment options are a picnic

Our FREE and convenient payment options make it easy to pay your bill without lifting a finger, giving you more time to enjoy your favorite summer activities.

By signing up for eBill, you can check your inbox, not your mailbox, view, pay and store your bills online from anywhere. We'll send you a notification when you have a new bill available and a reminder when it's due. You can also review 36 months of your previous bills online and print only what you need.



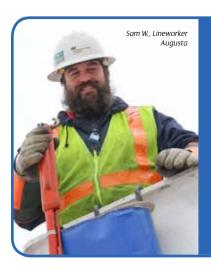
Add AutoPay and paying your bill is easy. Your payment will be made securely, automatically and on time each month – you don't have to do a thing!



Not signed up for our FREE payment options?

We can help! You'll need your account number from the bill you probably have in your hand, then **simply scan the QR code on this page** with your cell phone and be directed instantly to our login page.

Sign up for one or both of our payment options today at cmpco.com, so you can stay focused on summer fun!



Hats off to our lineworkers!

July 10 is Lineman Appreciation Day. Their dedication to keeping the electricity delivery system in tip-top shape is commendable and we appreciate their unending commitment to bring safe, reliable, high-quality power to our customers every day.



A cool way to track your energy use



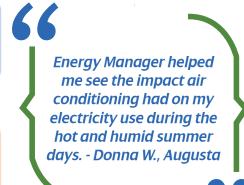
Our FREE Energy Manager and Usage Alerts services are cool power tools that take data collected from your smart meter and help you save on energy costs.

If you're using an air conditioner or heat pump for cooling, or drying wet towels from the pool, with **Energy Manager** you can:

- View your usage by the month, day or even by the hour
- Track your energy use online and see a breakdown by category
- Learn ways to save

Usage Alerts can help you manage your energy use while you're on the go.

- Receive weekly alerts about your energy use by text, email, phone or all three
- Get an alert if you exceed a set amount of usage or cost
- We'll notify you of any changes in your daily use so you can investigate



77

For cool savings on your electricity costs this summer, sign up for Energy Manager and Usage Alerts at cmpco.com.



Get Outage Alerts specific to you

If summer storms cause outages and you're signed up for **Outage Alerts**, you'll be kept informed using the phone number associated with your account.

So, if your phone number needs updating, visit **cmpco.com** and login to your account to make the change. Then, no matter where you are, you'll still receive our **Outage Alerts**.

Not registered for **Outage Alerts** yet? Sign up today at **cmpco.com** and get the information you need if the power goes out.

Avangrid receives prestigious honor

Avangrid, the parent company of CMP, was recently named one of the World's Most Ethical Companies for 2019 by the Ethisphere Institute.

This recognition demonstrates our commitment to the highest standards of safety, ethics and corporate governance with a focus on customers, colleagues, regulators and shareholders as well as our impact on the environment and the communities we serve.

We are proud to be one of the 128 honorees spanning 21 countries and 50 industries receiving this honor.



