

Customer Guide

An AVANGRID Company Manage your account anytime, anywhere with our <u>new Mobile App</u>!

One easy change makes a world of difference

Join more than 215,000 customers enrolled in **eBill**, our FREE online billing service. It's the most convenient and environmentally-friendly way to receive your bill.

With **eBill**, your bills will be delivered electronically.

 We'll send you an email when your bill is ready.

- You can view up to 36 months of your bills and print only what you need.
 With eBill and our Mobile App, your bill and bill history are right at your fingertips!
- You can schedule your payment to be made automatically, or make payments online each month.

It's one small simple step that you can do for yourself and for our future.

Sign up today at **cmpco.com**, or download our **Mobile App** and enroll right on your phone. Text **APP** to **267-898** and we'll send you a link to download the app.



We're lighting up the night with energy-efficient streetlights



Streetlighting provides safety, security and can enhance the beauty of outdoor spaces.

More importantly, energy-efficient streetlights, such as LEDs (light-emitting diodes), offer energy savings and are better for the environment.

- Energy costs are approximately 30% to 40% lower than non-LED streetlights saving your town money.
- LED streetlights have long lives up to 50,000 hours.
- They contain no toxic chemicals and reduce carbon emissions in our environment.

In 2020, we helped 34 Maine towns install 2,843 LED streetlights. Is your town next?

Driving Change with Electric Vehicles

The largest producer of carbon dioxide (CO2) emissions in the U.S. is transportation. In Maine, more than 50% of 2018 greenhouse gas emissions were generated by transportation.

More than 90% of the fuel used for transportation is petroleum based, which includes primarily gasoline and diesel. When petroleum based fuels are burned in transportation vehicles for example, they release CO2 and other greenhouse gasses making them a primary contributor to climate change.

To help drive change, we proudly support the adoption of electric vehicles.

Electric vehicles offer: • Low Maintenance • Low Environmental Impact • Good Fuel Economy

Visit **cmpco.com** and click on Plug-in Electric Vehicles in the Smart Energy tab where you'll find additional information to determine if a Plug-in electric vehicle is right for you. Efficiency Maine Trust provides a rebate program on qualifying electric vehicles. See if the vehicle you're interested in qualifies by visiting **efficiencymaine.com/ev**.



Lowering our carbon footprint with electric vehicles. Shown here: Chevy Bolt, Chevy Volt and Hyundai Kona.

Take control of managing your energy use

How much energy you use depends on a variety of factors including how many people are in your home, your daily habits, the weather, and the time of year.



Understand and manage your energy costs with our FREE Energy Manager.

Track your energy use online, hour-by-hour, day-by-day with **Energy Manager** and get tips to help you save. You can even view your energy use by category, such as laundry, lighting, electronics, etc. then learn how to make simple changes to help you save on energy costs. Sign up for **Energy Manager** today at **cmpco.com/energymanager** and start saving now!

Don't dig into trouble, know what's below

Whether you're a contractor or homeowner, a safe job starts with **Dig Safe**. This free, statewide service identifies any underground utilities and protects you and others from injury.

It's easy. Call 811 or visit digsafe.com before you dig. State law requires you give at least 72 hours notice, not including weekends and legal holidays, before starting your project.

It's free. Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

It's the law. Accidently digging into underground utilities can cause personal injury, environmental harm and costly damage.



