



CENTRAL MAINE
POWER

April 2019

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Our customers celebrate Earth Day every day with eBill. You can, too!

When you sign up for **eBill**, our paperless billing service, you help make Maine a greener place to live and work.

With **eBill**, you can view your bills online, print your bill only when you need to, and group multiple bills to make one payment. We'll even notify you when your bill is due so you won't miss a payment.

Join thousands of your neighbors in making a simple change toward a cleaner Maine by signing up for **eBill** today at cmpco.com.



eBill customers, Phillip J. and Karen R. want you to join them and sign up for eBill today!



Understand and manage your energy use



We offer FREE and convenient tools to help you understand your energy use and manage your energy costs.

Powered by your smart meter, with our FREE **Usage Alerts** you'll receive:

- Weekly energy use updates
- An alert if you exceed a set amount of usage or cost
- Notification if your daily usage changes

Then, make adjustments and save!

Once enrolled, you can check in on your usage in an instant – whenever it's convenient for you! **Simply text keyword Usage to 267898** and get the information you need in an instant!

And, check out our FREE **Energy Manager**, where you can view your energy use and learn how to manage your bill and save! Once enrolled, you'll have access to all of the energy information for your home or business and can make changes that count, without sacrificing comfort.

With this targeted energy efficiency information, advice, and support, you can start saving now! Enroll in **Usage Alerts** and **Energy Manager** today.

Keeping your power on and your air clean

Every day, we invest in the electricity delivery system so the power you depend on is there when you need it. We also make investments to keep Maine clean. We have added system automation to reduce trucks on the road and have 24 electric vehicles in our fleet, including cars and bucket trucks.

Maine's environment is one of our state's greatest assets. We are committed to protecting it now and for future generations. Learn more at cmpco.com.

Lowering our carbon footprint with electric vehicles



Don't dig into trouble, know what's below

Whether you're a contractor or homeowner, a safe job starts with **Dig Safe**. This free, statewide service identifies any underground utilities and protects you and others from injury.

It's easy. Call **811** or visit digsafe.com at least two days (but not more than 10 days) before starting your project.

It's free. Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

It's the law. Accidentally digging into underground utilities can cause personal injury, environmental harm and costly damage.

