

Power On: Delivering safe, reliable power to you

We focus year-round on maintaining the electricity delivery system so the power is there when you need it. Our work includes:

- Replacing older utility poles with stronger, taller poles and using coated tree wire to better resist falling branches.
- Trimming trees across every part of our service territory every 5 years.
- Managing outages with smart technology like switches installed on the circuits, allowing us to manage power remotely for faster response to problems.



We're on the line for you every day, delivering the power you depend on.



Stay warm and comfortable while managing your energy use

How much energy you use depends on a variety of factors including how many people are in your home, your daily habits, the weather, and the time of year.

Understand and manage your energy costs with our free tools and services.

- Track your energy use online, hour-by-hour, day-by-day with [Energy Manager](#) and get tips to help you save. Receive energy use updates with [Usage Alerts](#), an alert if you exceed a set amount of usage or cost, or have changes in your daily use. Enroll today at cmpco.com.
- Lock in your electricity bill with [SimplePay](#) and pay the same amount each month. [SimplePay](#) bases your bill on your average monthly electricity usage over the past year. It's a great way to manage your budget! Enroll in [SimplePay](#) today in our mobile app, visit cmpco.com, or call our automated line at [800.750.4000](tel:800.750.4000) and press option 3. It's easy, convenient and available 24/7!



We're here to help

Are you – or is someone you know – having trouble managing energy bills? We have programs available to help qualifying customers manage their energy costs.

- Our **Arrears Management Program** offers eligible customers help in reducing their past due balance.
- Our **Electricity Lifeline Program** offers eligible customers help with their electricity bill based on household income and estimated electricity use.

To apply for either of these programs, please make an appointment at your local **Community Action Program (CAP)** agency. To find your local CAP agency, call **211** or visit **211maine.org**.



Make the switch to eBill

When you sign up for **eBill**, our FREE online billing service, you'll still see the same information as your paper bill plus a whole lot more.

You'll receive your bill online, you can schedule your payment to be made automatically, or make payments online each month. You can view up to 36 months of your previous bills and we'll even send you an email when your bill is ready for review and payment!

It's so easy and convenient. Enroll in **eBill** today at **cmpco.com** or call our automated line anytime at **800.750.4000** and press option #3.



We're ready and we want you to be ready, too

We work year-round to improve and maintain our electricity delivery system, so you have the reliable service you depend on. If harsh winter storms come blowing in, our team is ready to respond and keep you informed.

Weather any storm with Outage Alerts

- Receive an alert if the power goes out. You choose how you want to receive your alert: by text, email, phone, or all three!
- **New!** Easily report an outage by texting **OUT** to **267-898**.
- Check the status of an outage anytime from anywhere by simply texting **STATUS** to **267-898**.
- You'll get a confirmation when your power is restored.

Be ready. Sign up for **Outage Alerts** at **cmpco.com**.

We're supporting our communities

We recently donated \$5,000 to support **STRIVE**, an organization in southern Maine that provides programs to assist teens and young adults with developmental disabilities gain opportunities and independence. And, we created the ultimate socially distanced fundraising support by delivering the check to a rooftop location with a bucket truck!

We go to great heights to give back to our communities, with one goal in mind – to care for the people we serve.

Alan Chretien, CMP lineworker from Alfred, ME presents a donation (via bucket truck) to Kevin Fitzpatrick from STRIVE.

