

Value for our customers


We know you depend on electricity to power your life and we are working to deliver the best value for your energy dollar. As your electricity **delivery** company, we are working efficiently to keep electricity delivery costs in check.

Beginning in January 2021, the Standard Offer supply price for residential and business customers will decrease by 12.3% as a result of the Maine Public Utilities Commission's competitive bidding process. **This amounts to monthly savings of \$4.70** for the average (550 kWh) residential customer with Standard Offer service.

We provide billing services for customers choosing Standard Offer supply and for most Competitive Electricity Providers. The CMP bill you receive each month is for two services: Electricity Delivery (CMP) and Electricity Supply (Standard Offer supply or the Competitive Energy Provider of your choice).

We offer free services to help you understand and manage your electricity usage. With **Usage Alerts**, **Energy Manager** and our **Energy Calculator**, you can manage your usage and keep energy costs down. Visit cmpco.com today to learn more and start saving now!

Electricity: What a value!



Work, shop or play on your laptop for more than 140 hours (more than 5 days) for one dollar

Facetime with friends and family for nearly 1,200 hours for one dollar and give our **NEW App** a try!

Enjoy 8 loads of clean crisp sheets and fresh linens for one dollar

Read a book with an LED bulb for 750 hours (one month) for one dollar

Cook your favorite meal on your electric stovetop for 2 hours for one dollar

The total cost per kWh for customers with Standard Offer Supply is 14.0 cents. (CMP delivery is 7.6 cents and Standard Offer Supply is 6.4 cents) Your supply rate may vary if you have selected a different supplier – check page 3 of your bill for your supply price.

Information at your fingertips

Getting the information you need is easy and available right at your fingertips with our texting features. Sign up to receive Outage and/or Usage alerts and simply text one of words below to **267-898**.

- **BAL** to review your account balance and payment due date
- **USAGE** to receive the amount and cost of electricity you used yesterday (with Usage Alerts)
- **OUT** to report an outage (with Outage Alerts)
- **STATUS** for an update on a power outage (with Outage Alerts)

Visit cmpco.com to learn more and enroll in our programs. You can also manage your account anytime, anywhere with our FREE **Mobile App**. Simply text **APP** to **267-898** to have a link sent to your phone.

Hint: Save **267-898** in your contacts as **TEXTCMP** (or something else that's easy to remember) for quick access!



CMP donates \$75,000 to the Boys & Girls Club

Central Maine Power recently donated \$75,000 to the Boys & Girls Club of Kennebec Valley in support of their Great Futures Campaign to support area youth who utilize the Club.

“We know we can be a catalyst to help encourage others to make gifts,” says David Flanagan, Executive Chairman of Central Maine Power. To read more about the Avangrid Foundation and CMP’s community support, visit us at cmpco.com/ourcompany.

Protecting wildlife and keeping your lights on

Every day we work to improve our electricity delivery system to reduce outages and provide safe, reliable power to you.

In August of 2020, we started our new **Animal Guard Program** to reduce outages caused by squirrels and other animals. Placing animal guards on our equipment helps prevent animal contact and the outages they cause. These animal guards will prevent about 3,400 outages every year, in addition to preventing harm to the animals.

Save on energy costs in the new year

If you’re thinking about saving on energy costs in the new year, Efficiency Maine can help with low and no-cost tips. From weatherization to water heating, lighting and more, you can increase your comfort and reduce energy costs.

Why not start with LED lighting? Replacing incandescent bulbs with LED lighting can save, on average, more than \$5 a year per bulb. Visit efficiencymaine.com to find a list of the best prices on LED bulbs at retailers near you.

Resolve to make paying your bill easier in 2021 - sign up for eBill today!
Visit cmpco.com for more information.