



Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Stay in the know with alerts your way

Summer storm season officially begins June 1. So, when summer storms strike, get the personalized information you need if your power goes out with our **FREE Outage Alerts** service.

When you enroll in **Outage Alerts**, you will get:

- An alert by text, phone, email or all three!
- An estimated time of restoration so you can plan
- An alert when your power is restored



You can also sign up to receive alerts for your camp, or your parents' home.

Outage Alerts will keep you informed while we work to restore your power. Visit cmpco.com to sign up today.



All of these customers are getting Outage Alerts - each in their preferred way!

Looking for more free time?

This summer, shorten your to-do list by signing up for our convenient and secure online payment options. When you sign up for our **FREE payment options**, your bill will practically take care of itself, so you can enjoy your summer.



eBill You can get a reminder when your bill is due, combine multiple bills to make only one payment, view 36 months of bills online and print only what you need.



AutoPay Add AutoPay and your bill will be paid automatically each and every month. You won't have to lift a finger!



Pay Online You can make a one-time payment if your bill comes while you're away this summer. It's fast, easy and convenient.

Sign up for our **FREE** payment options today at cmpco.com and get on with summer!

Managing your energy use is a breeze

The change over from spring to summer means you'll be using electricity differently. From cooling devices to pool pumps and outdoor lighting, you can extend those warm summer nights and make the most of your days. If you have a heat pump, you might enjoy the benefits of cooling your home. Our tools can help you understand the impact on your bill.

We have FREE services to help you manage your energy costs!

With **FREE Usage Alerts**, you'll receive weekly energy updates, an alert if you exceed a set amount of usage or cost, and notification if your daily usage changes. For added convenience, **Usage Alerts** are available by text, phone, email — or all three!

And with our **FREE Energy Manager** you can:

- Track your energy use by the month, day or even by the hour
- Have access to all of the energy information for your home or business
- Get simple tips for managing your electricity use – and save!

Sign up for **Usage Alerts** and **Energy Manager** today at cmpco.com and enjoy a summer full of savings!



Electrical Lineworker Technology students practice their climbing skills in Fairfield.

Line Worker Technology Program equals jobs for students

We have a long-standing relationship with Kennebec Valley Community College (KVCC) in Fairfield. Recently, 13 graduates of KVCC's Line Worker Technology Program were selected to become full time employees at CMP as part of our new Line Worker Apprentices Program.

Over the next several years, more graduates of KVCC will be part of apprenticeship groups and have gainful employment with us in their chosen field of study.

To learn more about our work in the communities we serve, please visit cmpco.com.

Aerial inspections help prevent outages

Each year we do regular inspections of our transmission lines from the air to assess the electricity delivery system from above.

We check the system for any stresses using visual inspections and annually we use infrared cameras so we can find and fix potential problems before they cause a power outage.

Flying is a great way to inspect our lines, especially over rough Maine terrain. We want our system to be safe and reliable and we go to great heights to provide you with power every day!

Visit cmpco.com to learn more about reliable service for you.



Helicopter inspection along one of CMP's transmission line corridors.