

Understand your usage – Try Usage Alerts

All this extra time – and maybe extra people – at home can impact your energy use. So if you don't like surprises, you can receive alerts and updates about your electricity usage and estimated cost - all made possible by your smart meter. You can choose to receive any of the following alerts when you enroll in **FREE Usage Alerts**:

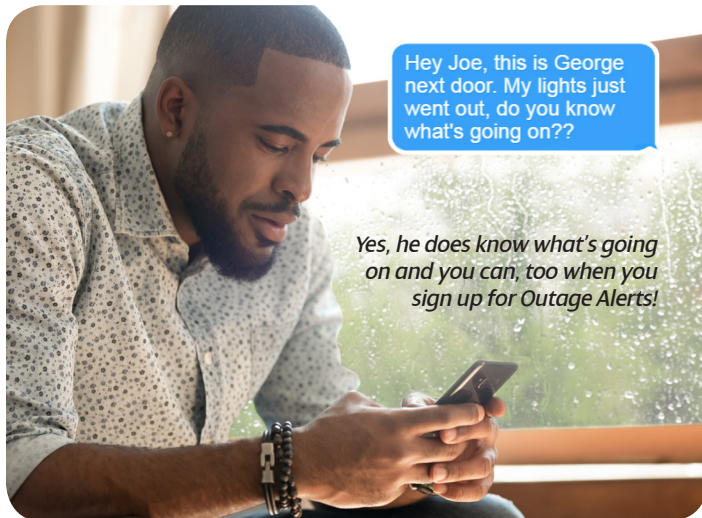
- **Usage Update:** Receive weekly updates with your usage, estimated cost, and daily averages for the current billing period.
- **Usage Amount Exceeded:** Set a monthly electricity usage or dollar amount threshold, and we'll notify you if/when you exceed that amount.
- **Usage Change:** We'll notify you of big changes to your daily usage. Specifically, if your daily usage is 50% higher or 75% lower than your past 30-day average usage for three days in a row we'll notify you.
- **Text USAGE to 267-898** for an update anytime.

Enroll now at cmpco.com.



If you don't like surprises, sign up for Usage Alerts!

“ I signed up for Usage Alerts a long time ago to keep track of changes in my electricity usage both at home and at our camp. I like knowing if I'm using more electricity so I can be prepared when I get my bill – especially now that we have an extra family member with us temporarily. — D. Leach, Farmingdale ”

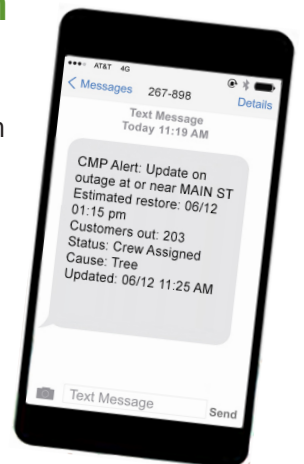


Hey Joe, this is George next door. My lights just went out, do you know what's going on??

Yes, he does know what's going on and you can, too when you sign up for Outage Alerts!

Stay informed with Outage Alerts

Joe does know what's going on because he has **Outage Alerts** from CMP. You can know, too – sign up for **Outage Alerts** at cmpco.com.



We Power On to keep your power on

A smarter and stronger grid is essential to powering your daily life.

We are investing and making improvements so you have the power when and where you need it. We are completing tree care work, replacing poles, using stronger wire, and installing automation devices to manage power remotely.

How does automation help with power reliability?

Automation can help reduce the number of customers impacted by an outage. We are installing devices that help us isolate an outage along a circuit so that fewer customers are impacted while we get power restored.

power on

Our employees like Lloyd Hendrix, Manager, Resiliency Field Projects, are dedicated to the continued improvement of our grid.



Our bills are accurate – we guarantee it

We know that the accuracy and timeliness of your electric bill is important to you – and our team is committed to delivering. Now, we are enhancing our guarantee that your bill will be accurate and delivered on-time.

If we make a mistake, or your bill is delayed, we will promptly fix it. And, as part of our Customer Service Guarantee, we will apply an additional credit to your account, equal to the amount of the error, up to \$25.

We are committed to meeting your service expectations. Learn more about our Customer Service Guarantee at cmpco.com. Power On.

Manage your bill online at your convenience

View and pay your bill online, see your payment history, and enroll in our easy to use eBill and AutoPay programs.



eBill

No matter where you are, you can view, pay and store your bills online for easy access.



AutoPay

Let your bill pay itself. Your payment will be made automatically, securely and on time. You don't have to lift a finger!

For more information about our **FREE** payment options, please visit cmpco.com.