

## Now she understands how the weather impacts her electricity use

How much electricity you use varies from day to day and month to month, depending upon a variety of factors including how many people are in your home, your daily habits and the weather.

With our free tools and services, you can see how the weather and other factors impact your electricity use.



### Energy Manager

Track your energy usage online, hour-by-hour, day-by-day. With **Energy Manager**, you can create a checklist of ways to save and get helpful tips for managing your electricity use.



### Usage Alerts

Receive FREE alerts and updates about your electricity usage and estimated cost - all made possible by your smart meter! With **Usage Alerts**, you can choose to receive any of the following alerts:

- **Usage Update:** Receive weekly updates with your usage, estimated cost, and daily averages for the current billing period.
- **Usage Amount Exceeded:** Set a monthly electricity usage or dollar amount, and we'll notify you if you need that amount.
- **Usage Change:** We'll notify you of big changes to your daily usage if your daily usage is 50% higher or 75% lower than your past 30-day average usage for three days in a row.

Once enrolled in **Energy Manager** and **Usage Alerts**, you can text **USAGE** to **267-898** anytime for an update.

Visit [cmpco.com](http://cmpco.com) to enroll in any of our free services.



## Click, click, click, done!

Doing business with us is even easier and more convenient than ever before when you use our FREE Mobile App. With just a few clicks you can:

- Pay your bill.
- Enroll in **eBill** and **AutoPay** right from the app.
- Report an outage and access outage information including our newest feature: Instant **Estimated Times of Restoration** updates for your location so you can plan.

Manage your account anytime, anywhere! Download the app today by texting **APP** to **267-898**.



## Powering On for you

In 2020, we invested \$244 million in system improvements to reduce outages. To harden the system to endure harsh conditions we replaced older poles with more durable ones, used “coated tree wire” to resist the impact of branches where necessary, and trimmed trees within our approved trimming zone. We also added more automation giving us the ability to redirect power and restore outages even while we’re still repairing damaged circuits.

In 2021, we will continue our efforts to invest in the electric delivery system and look forward to Powering On with you.

## CMP receives Emergency Recovery Award

CMP received Edison Electric Institute’s Emergency Recovery award for our restoration efforts during the April 2020 storm that impacted 280,000 customers. This recognition is a testament to our preparation efforts, dedicated crews and storm teams who worked safely and effectively to restore power to our customers.



### Ensuring reliable power delivery, one tower at a time

We work hard to maintain a safe, reliable electricity delivery system so you have the power you need when you need it.



In 2020, we replaced one of our transmission towers on the Fore River in South Portland. Originally installed in 1942, over time the tower’s foundation started showing wear and tear from aging and was often repaired. Work was completed in early January of this year, and the shoreline restoration in the area finished.

To view a video of our work on the Fore River tower, please visit us on Facebook.

### Community Spotlight

#### Making wishes come true

In February, we were the Presenting Partner for the **Make-A-Wish Maine/WGME telethon with a \$25,000 donation** to help grant wishes to children between the ages of 2 ½ to 18 years old who have been diagnosed with a critical illness.

Whether it’s a wish to visit Disney World, be a firefighter, or meet a unicorn, this donation will help sustain an average of one wish granted every five days with 70 to 80 wishes granted each year. We’re proud to support Make-A-Wish Maine and help make the wishes of Maine children come true.



### Tree Care helps deliver reliable service

We use a variety of techniques to clear trees, branches and shrubs from our lines. If you prefer that we don’t use herbicides on transmission corridors next to your property, we won’t. With a Landowner Maintenance Agreement, you have the option of clearing trees and shrubs on your own.

For more information, visit: [cmpco.com](http://cmpco.com) and click on Outages, Tree Care, Additional Information, then click on Form, or write to: CMP Vegetation Management, 83 Edison Drive, Augusta, ME 04336.