



CENTRAL MAINE
POWER

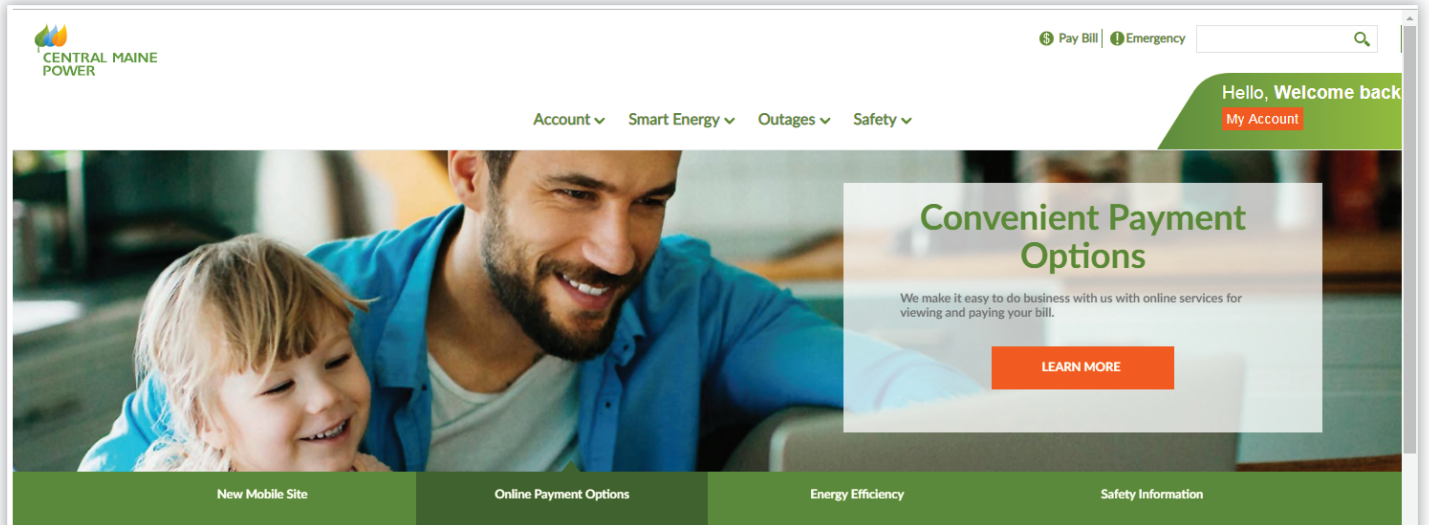
March 2019

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

We've made it easy!

With just one click, you can enjoy the convenience of our free online services that you're sure to love.



I want to...



Sign Up for eBill



Sign Up for Alerts



Sign Up for AutoPay



Stop Service



Report an Outage



Make a Payment

FAQ

Sign up for eBill

An easy way to get your energy bills with any device you choose

Sign up for Outage and Usage Alerts

Easy ways to stay informed about your account

Sign up for AutoPay

Your payment will be made automatically every month

Stop Your Service

It's easy to schedule your service end date with our convenient online form

Report an Outage

No need to call us, report your outage online

Make a Payment

Making a secure online payment is fast, easy and convenient

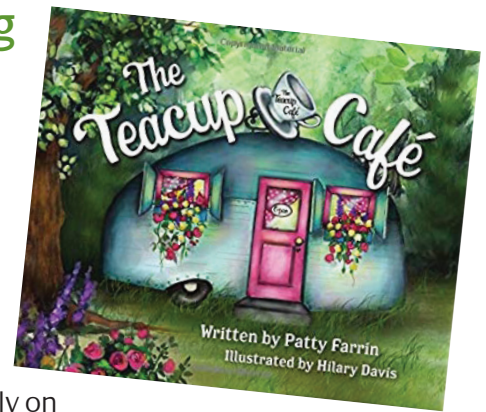
Visit cmpco.com and click on an icon. Yes, it's that easy!



We're helping to power children's love of reading

For the 19th year in a row, we're donating another children's book to over 500 schools and libraries in our service territory. This year, our book of choice is *The Teacup Café*, by local author Patty Farrin and vibrant illustrations by Hilary Davis.

Based on a true story, the book is written in rhyme and follows Amy and her mother as they enjoy a tea party in a vintage camper known as the Tea Cup Café. Amy learns a powerful life lesson when something magical happens – a lesson she will never forget.



We have a long tradition of helping organizations whose missions focus strongly on education. You can learn more about our community activities by visiting cmpco.com/ourcompany.

Smarter electricity grid makes for faster response to outages

We're always working to make the electricity grid even more reliable by automating our system wherever possible.

We have installed equipment on parts of our system that, in certain instances, can shorten an outage.

If something (like a tree branch) comes in contact with our lines and causes an outage, these devices can help isolate the problem, eliminating larger outages. They also alert us automatically so we can quickly send a crew to evaluate and fix the problem. When the work is done, power is reenergized remotely resulting in shorter outage times.

Watch for more information on the investments we're making to strengthen the electricity grid and to continually provide you with safe, reliable, high-quality power.

Visit cmpco.com for more information.



Tree Care helps deliver reliable service

We use a variety of techniques to clear trees, branches and shrubs from our lines. If you prefer that we don't use herbicides on transmission corridors next to your property, we won't. With a Landowner Maintenance Agreement, you have the option of clearing trees and shrubs on your own.

For more information, visit: cmpco.com/wps/portal/cmp/outages/weaready/treecare/ Or write to: **CMP Vegetation Management, 83 Edison Drive, Augusta, ME 04336**