



CENTRAL MAINE  
POWER

May 2019

# Customer Guide

Save paper — sign up for eBill and view this guide online, too!

## Manage your bill on the fly

This is the time of year when Mainers start gearing up for summer. Cookouts, beach days, fishing and hiking keep us on the go.

Wherever this summer takes you, our **FREE** online payment options make it easy to pay your bill – from anywhere, at any time.



### eBill

No matter where you are, you can view, pay and store your bills online for easy access.



### AutoPay

Let your bill pay itself. Your payment will be made automatically, securely and on time. You don't have to lift a finger!



### Make a Payment

Making a secure payment online is fast, easy and convenient so you can get back to summer.

For more information about our **FREE** payment options, please visit [cmpco.com](http://cmpco.com).



Portland Headlight

*Our online payment options give you the ease and convenience of paying your bills from wherever you are!*

## Stay informed with FREE Outage Alerts

We work all year long to provide you with reliable, high-quality power. But sometimes powerful spring and summer storms can cause power outages.

You can stay informed with our **FREE Outage Alerts**. When you sign up for **Outage Alerts** you'll get:



An alert by text, phone, email or all three when an outage occurs at your home or business.

An estimated time of restoration so you can plan.

An alert when power is restored.

You can even receive an instant update on an outage by texting **STATUS** to **267898** and we'll text you right back. Get **FREE Outage Alerts** by visiting [cmpco.com](http://cmpco.com) and clicking on *Sign up for Alerts*.

## It's cool to compare

This summer, you could gain some cool savings on energy costs by comparing your energy use from month to month and learning how to save with our **FREE Energy Manager!**

Powered by your smart meter, when you sign up for **Energy Manager** you'll have a detailed view of your energy use that can help you understand how you are using electricity in your home and learn ways to save.

You can:

- Set a savings goal
- Create a list of actions to reach your goal
- See your progress toward your goal each time you log in
- Get ideas for simple changes you can make to the way you use energy that will result in savings.



*Energy Manager customer Mai V. is saving on energy costs with LEDs*

Are you ready for a summer full of cool savings? Sign up for **Energy Manager** today at [cmpco.com](http://cmpco.com).

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*CMP Arborist Mei-Ling works with our qualified tree care crews to provide reliable service to you.*

## Tree Care for reliability — and a beautiful Maine

Trees are an important part of Maine communities. Each year our team of licensed arborists works with qualified contractors to coordinate Tree Care work around more than 23,000 miles of power lines. We use standards endorsed by the Tree Care Industry Association to keep trees properly trimmed and healthy so they'll be around for generations to come.

If you'd like to view tips from our arborists on how to plant, trim and care for your trees, please visit our website at [cmpco.com](http://cmpco.com), click on *Outages* then *Tree Care*.

## Is it time to replace your electric water heater? Consider an energy-efficient heat pump water heater

An efficient heat pump water heater costs less to operate than conventional electric water heaters, saving a four-person household more than \$3,000 over ten years according to ENERGY STAR®. If you'd like to see how much your household might save, check out Efficiency Maine's "Compare Water Heating Options" calculator at [efficiencymaine.com](http://efficiencymaine.com).

And with a \$750 rebate from Efficiency Maine, heat pump water heaters can be the least expensive water heater to buy. Visit [efficiencymaine.com](http://efficiencymaine.com) to find out more about heat pump water heaters and available rebates. There you'll also find a tool to help you find heat pump water heater retailers and installers.

More than 10,000 Maine households are already saving on water heating costs with a heat pump water heater. Find out more about energy efficiency rebates and ways to reduce energy bills at [efficiencymaine.com](http://efficiencymaine.com) or by calling 866.376.2463.

