



**CENTRAL MAINE
POWER**

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

For convenience and more, give eBill a try today

When you sign up for **eBill**, our **FREE** online billing service, you'll receive all the same information as your paper bill plus a whole lot more. And, you can access this information anytime from anywhere - whenever it's convenient for you!

Features include:

- Convenient access to 36 months of bills
- Options to set payment reminders

Sign up for **eBill** today at cmpco.com and get all the information you need.



To sign up and learn about **eBill**'s features, please visit cmpco.com and click on the **eBill** icon. You'll need an online account. It's easy to create one if you haven't yet. With **eBill**, you can **access up to 36 months of bills** online at any time and print only what you need.



Logging in takes you to your **Account Overview**. To see your bill, click the **View Bill** icon. Chrome or Safari browsers automatically save a PDF of your bill to your downloads folder. Firefox browser takes you to the **eBill** home page. Click View to open or download a printable PDF of your bill.

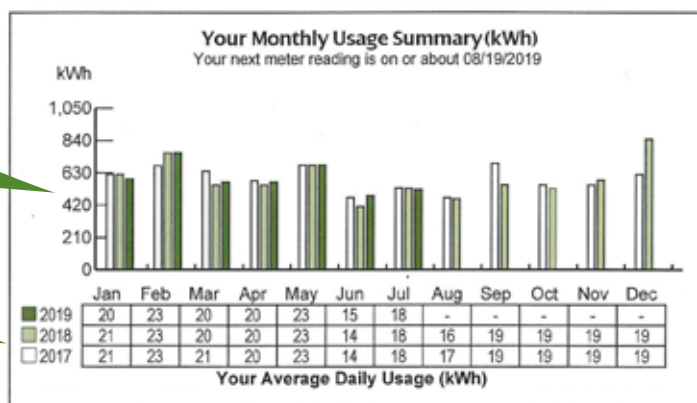
Check it out!

Now - more usage information on your bill!

Recently, a new law was passed in Maine requiring utilities to provide at least 24 months of usage information.

See up to 36 months of usage. Look for usage patterns like Winter heating or Summer cooling.

The table of average daily usage



Make Outage Alerts part of your emergency action plan

An emergency plan is essential for preparing and remaining safe in a major storm.

When you make **Outage Alerts** part of your emergency action plan, you can get prepared and stay informed, even when Mother Nature sneaks up on us.

Sign up for our **FREE Outage Alerts** and start preparing now. Visit cmpco.com today.

“
It's a great tool to have – if the power goes out we receive a text with an estimated time of restoration which helps us manage through a storm.
”
Mark G., Outage Alerts Customer

Smart services to help you save money and more

Thanks to smart meters, there are 2 easy ways to understand and save on your electricity usage.



FREE Energy Manager

- See the detail behind the monthly usage provided on your bill
- View your energy use by the day and hour
- Try energy-saving tips and learn how simple changes to your energy use can help you save



FREE Usage Alerts

- Get notifications about your energy use by text, email, phone or all three
- Receive weekly updates of your energy use
- Get an alert if you exceed a set amount of usage or cost and notifications of changes in daily use

Sign up for our **FREE Energy Manager** and **Usage Alerts** today at cmpco.com and start saving now!



Linda Ball, Vice President of Customer Service.

New Vice President of CMP Customer Service

Meet Linda Ball, our newly-appointed Vice President of Customer Service.

With more than 20 years in customer service, Linda remains focused on enhancing your experience with us.

Follow our **#IamCMP** series here or via facebook [@facebook.com/centralmainepower](https://www.facebook.com/centralmainepower) to meet more of our employees who are dedicated to enhancing the customer service experience for you. **#IamCMP**