



Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Paying your bill is easy

You want ease and convenience when paying your CMP bill. We have options to help you do just that.

1. Enroll in **eBill** and you'll be able to view, pay, and store your bills online for easy access. You'll also get a reminder notification when your bill is due so you won't miss a payment.
2. Add **AutoPay** and let your bill pay itself. Your bill will be paid automatically, securely and on time every month. You won't have to lift a finger!

With **eBill** (and **AutoPay**), it's easy to manage your monthly energy bills so you can spend time doing things you enjoy. Sign up today by visiting cmpco.com or scanning the **QR code** with your cell phone now for quick and easy access to our eBill sign up page.



Get back to spending time doing things you enjoy! Sign up for eBill today and make managing your energy bill easier.



We'll be sharing more **QR codes** in future editions of our Customer Guide that will direct you to other **FREE** programs and services we offer such as **Usage** and **Outage Alerts**, **Energy Manager**, **Outage Reporting** and more.

Scanning the QR code

iPhone Users

1. Tap the Camera app to open the camera
2. Point camera at QR code and center in screen
3. Wait for code to scan
4. Tap Notification at the top of screen to open

Android Users

1. Open the Google Play Store app on your phone
2. Tap the search bar and type in QR code reader
3. Point camera at QR code and center in screen
4. Wait for code to scan

Outage Alerts your way

If your power goes out, stay informed with our **FREE Outage Alerts** while we work to safely and quickly restore your power.

With **Outage Alerts**, you will get:

- An alert by text, phone, email or all three!
- An estimated time of restoration so you can plan.
- An alert when your power is restored.
- And you can text **STATUS** to **267898** anytime to get the latest outage updates.

Visit **cmpco.com** to sign up today.



CMP Alert: Estimated restore: 9/15 10:30 AM

Understand and manage your energy bill

We have two easy ways to keep you informed about your energy usage and learn ways to save.

Powered by your smart meter, our **FREE Usage Alerts** and **Energy Manager** offer customized energy information alerts by text, email, phone – or all three.

Sign up for our **FREE Usage Alerts** and **Energy Manager** today at **cmpco.com** and start saving now!

“
Energy Manager has made me aware of my electricity usage habits and helped me find new ways to meet my monthly usage goal.
”
Donna W., Augusta

Usage Alerts

- Weekly energy use updates with your usage and estimated cost for your current billing period
- Set a monthly usage or dollar cost and receive an Alert if you exceed that amount
- Notification if there are big changes in energy use

Energy Manager

- Track your energy use hour-by-hour, day-by-day
- Track how your usage changes with the outside temperature

Driving change

We have a strong commitment to the environment. We support sustainability efforts to reduce our dependence on fossil fuels and greenhouse gas emissions by using electric vehicles in our fleet. These vehicles offer clean, quiet, efficient operation, save fuel, have lower emissions than comparable gas-powered vehicles and reduce the impact on Global Climate Change.

We currently have 19 electric bucket trucks, 4 electric vehicles and 2 electric pickup trucks in our fleet and we'll continue to add more electric vehicles over time. Perhaps, you've even seen us in your community!



If you're thinking about purchasing a new ride, why not consider an electric vehicle? Nissan USA is now offering special rebates on the Nissan LEAF and LEAF Plus for CMP customers. Electric vehicles reduce fuel use and state rebates and federal tax incentives are available as an added incentive. For more information, visit our website at **cmpco.com/ev**.