

An app you'll actually use – and love!

When you download – and use – our FREE **Mobile App**, accessing your CMP account information is easy and right at your fingertips.

With our **Mobile App** you can:

- View and pay your bill online (no waiting for the mail or paying for postage)
- Report an outage and stay informed
- Set up AutoPay so your payments are made on time (mailing could take 5 days!)

Text **APP** to **267898** and we'll send you a link to download our app quickly and easily.



eBill for ease and convenience

With **eBill**:

- Get your bill instantly and securely - no waiting for the mail
- All your account information is at your fingertips
- Print only what you need

Sign up for **eBill** today by visiting cmpco.com or using our FREE **Mobile App**.

New! Know when your payment has posted

If you'd like a text notification when your payment is applied to your account, simply text **REG** to **267898** to sign up for our **Payment Alerts**.

Stay informed with Outage Alerts

Our FREE **Outage Alerts** will keep you informed if the power goes out. You will receive:

- Outage information by text, email, phone, or all three!
- The latest updates about your power outage. Simply text **STATUS** to **267898** for an update.
- An estimated time of when your power will be restored so you can plan.

Sign up for **Outage Alerts** by visiting cmpco.com.



Welcome Joe Purington, President of CMP

We are pleased to welcome Joseph A. Purington as the new President and CEO of Central Maine Power. Joe worked in a number of roles at CMP for 28 years and has returned to take the helm.

A native Mainer, Joe attended Jay High School and earned a bachelor's degree from Southern New Hampshire University. He is eager to return to familiar territory and familiar coworkers, and to engage with Maine community organizations.

His deep experience in electric operations and utility leadership makes Joe the ideal leader of our company as we continue to meet the needs of our customers and take on new challenges ahead. We wish Joe great success in his new role!



Joseph Purington

Managing your energy bill is easy

Our free and convenient services and tools can help.

- 1. Powerful savings.** Track your energy usage online, hour-by-hour, day-by-day with **Energy Manager** and **Usage Alerts**. With these free online tools, you can manage and understand your electricity use. Enroll today at cmpco.com.
- 2. Help with your bill.** If you are facing challenges with your bill, we offer affordable payment plans to help you get caught up and manage your bill. Please call us at **800.750.4000** so we can help. Help is also available through **Maine's Emergency Rental Assistance Program**. Please visit cmpco.com/HelpWithBill for a complete list of programs that may help. We also recommend calling **2-1-1** Maine or visiting 211maine.org and your local **Community Action Agency (CAA)**.
- 3. Supply prices.** Manage the price you pay for the supply portion of your electricity bill by shopping for your electricity supplier. You have a choice of electricity suppliers and may select a supplier and price that works for you. Visit Choose a Supplier under Account at cmpco.com.



Power On: Floating road key to reliable service

An island in Great Salt Bay is host to a wooden transmission structure that is a key component in providing safe, reliable electricity to our customers in the region.

When we needed to replace the structure, we were challenged with getting our trucks to the island other than by boat since the bay is tidally influenced and too shallow for us to use barges for construction.

We chose to use a 1,300 foot floating road system, which proved to be the best, environmentally sustainable way to reach the island.

We respect the sensitive biological resources in our great state, so after consulting with federal and state agencies to permit and plan the work, we were able to complete the repairs for our customers without any environmental disruptions.



A floating road rose to the challenge of helping us to improve reliability for our customers.