



An AVANGRID Company

Customer Guide

Manage your account anytime, anywhere with our [new Mobile App!](#)

Help us reach our goal. Sign up for eBill today at cmpco.com.

Together we can make a difference!

Now is the time to go paperless with **eBill**. For every **eBill** signup we receive in November and December, **we'll donate \$1.00, up to \$2,500, to Full Plates Full Potential.**

Full Plates Full Potential is a nonprofit organization working to end child food insecurity in Maine by increasing access to school lunches, school breakfasts, afterschool meals and summer meals. To learn more, visit fullplates.org.

Your **eBill** signup will help end hunger in our communities, while also helping the environment by reducing paper use. This partnership is a win-win for all.

Sign up today at cmpco.com/ebill or use our free **Mobile App** to sign up in just one tap. Don't have our **Mobile App**? Simply text **APP** to **267898** and we'll send you a link to download our app.

CMP mourns passing of dedicated leader

The CMP family is mourning the loss of iconic leader, David Flanagan, who passed away on October 14. David first joined our legal department in 1984, taking the helm as President and CEO in 1994. His career spanned 16 years with CMP. In 2020, David rejoined the company as Executive Chairman leading the company in that position until early this fall.

Customers and communities served by CMP were David's primary focus and passion.

- He authorized large donations for hunger relief when COVID first hit and donated surplus masks to Maine's first responders when they were in short supply.
- He created new and enduring partnerships with Equality Maine, the Travis Mills Foundation and many other community organizations.

His legacy will live on at Central Maine Power where we will continue to carry on his good work for Maine customers.



David Flanagan



Help with your bill

Are you – or is someone you know – having difficulty managing energy bills? We have programs and services available to help qualifying customers get caught up and manage energy costs.

Contact your local **Community Action Agency (CAA)** to apply for these programs:

- The **Home Energy Assistance Program (HEAP)** is a federal grant program that helps income-eligible households pay for energy bills, repairs and weatherization. Qualifying for HEAP is the first step to be eligible to apply for the programs below.
- If you rent your home or lot and need assistance with your electric bill, funding is now available through Maine's **Emergency Rental Assistance** program. For more information or to apply online for the program please visit mainehousing.org.
- Our **Electricity Lifeline Program** offers eligible customers a credit on their electric bill.
- Our **Arrearage Management Program** offers eligible customers help in reducing their past due balance.

For a complete list of our programs and services, please visit cmpco.com/HelpWithBill.

Look at your day and find ways to save

How much energy you use depends on a variety of factors including how many people are in your home, your daily habits, the weather, and the time of year.

Now that colder months are here, stay comfortable while understanding and managing your energy costs with our free tools and services.

Energy Manager. View your energy use online, hour-by-hour, day-by-day and get tips to help you save. You can even view your energy use by category, such as laundry, lighting, electronics, etc. then learn how to make simple changes to help you save on energy costs. Sign up for **Energy Manager** today at cmpco.com/energymanager and start saving now!

Usage Alerts. Receive updates about your electricity usage and estimated cost - all made possible by your smart meter! With **Usage Alerts**, you can choose to receive any of the following alerts:

- **Usage Update:** Receive weekly updates with your usage, estimated cost, and daily averages for the current billing period.
- **Usage Amount Exceeded:** Set a monthly electricity usage or dollar amount target for yourself, and we'll notify you if you reach that amount.
- **Usage Change:** We'll notify you of big changes to your daily usage. Specifically, if your daily usage is 50% higher or 75% lower than your past 30-day average usage for three days in a row.

Once enrolled, text **USAGE** to **267898** anytime for an update. Visit cmpco.com/alerts to sign up for any of our free alerts services.

