

Customer Guide

An AVANGRID Company

Manage your account anytime, anywhere with our Mobile App!

Spring into action!

Make SimplePay and AutoPay work for you.

SimplePay makes it easy for you to plan. We'll calculate a monthly payment based on your average monthly electricity usage over the past year, so that you get a bill for the same amount each month. We'll also periodically review your account to make sure your payment amount is still accurate for your usage.

With **AutoPay**, we'll automatically process your payment so you don't have to! It's safe, secure and convenient.



Scan here to spring into action!

Don't have a smartphone? You can still sign up for these programs by visiting cmpco.com/MyAccount.



Enroll in Usage Alerts and you'll be able to text USAGE to 267898 anytime for an update.

You can't go back in time, but you can change your energy future

The amount of energy you use can vary day to day for a variety of reasons. Understanding your past and present energy use can help you manage future bills. We have tips and resources to help you reduce your energy use while maintaining your comfort.

FEATURE OF THE MONTH



Weekly Usage Alerts. Powered by your smart meter, you can receive weekly updates to better understand your energy use and costs. Our Usage Alerts deliver your usage, estimated cost, and daily averages for your current billing period, putting you in control. Get started at cmpco.com/alerts.

New look to your bill

You may have noticed a change on your bill this month if you receive your bill electronically. Your supplier information and charges are now in **BLUE**. CMP delivers the electricity you purchase from an electricity supplier and, for your convenience, the supplier's charges are included in your CMP bill every month.

We have made this change to help you find this information quickly and easily each month. Knowing who your supplier is and how much they charge for your usage is a great tool when trying to manage your energy costs. You can use this information to shop for a supplier that may offer you a rate more suitable to your needs.

Visit maine.gov/mpuc/regulated-utilities/electricity for more information about current suppliers.



This is the name of your **supplier**.

You can shop for a competitve supplier or choose the Standard Offer pricing, which is the default provider.

Visit **cmpco.com/choice** for more information.

Tree Care helps deliver reliable service

We use a variety of techniques to clear trees, branches and shrubs from our lines. If you prefer that we don't use herbicides on transmission corridors next to your property, we won't. With a Landowner Maintenance Agreement, you have the option of clearing trees and shrubs on your own.



For more information, visit cmpco.com/TreeCareForm or write to:
CMP Vegetation Management, 83 Edison Drive, Augusta, ME 04336.



Edison, Service Dog in training, Mission Working Dogs

Meet Edison

We recently donated \$2,500 to Mission Working Dogs, an organization dedicated to training service dogs. This puppy in training was named Edison by our employees in a naming contest.

Give eBill a try today

When you sign up for **eBill**, our FREE online billing service, you'll receive the same information as your paper bill. You can also access this information anytime, anywhere, without going through that pile of papers on your kitchen counter.

With eBill you can view, pay and store your bills online and access 36 months of bills, printing only what you need. Visit **cmpco.com/eBill** to learn more and sign up today.





