

So long summer, hello My Account

Now is a great time to fall into organization



Scan here to get started with **My Account**

Don't have a smartphone?

Go to cmpco.com/MyAccount.

My Account can help you manage your CMP account all in one place. Create your online account today and get access to all the latest tools to keep you, your bill and your account organized.

eBill

- Never misplace a bill
- Set payment reminders
- View up to 36 months of eBills

AutoPay

- Safe, secure, convenient
- Never miss a payment
- Set a payment schedule that is best for you

Alerts

- Receive **Outage Alerts**
- Receive **Usage Alerts**
- Get payment notifications

Managing your monthly bill – let us help

1. Enroll in **Energy Manager** and see how much electricity you use day-by-day, hour-by-hour with our free and secure online tool
2. Shop for your electricity through a Competitive Electricity Provider at cmpco.com/choice
3. We have programs and services designed to help you manage your energy bill. Please visit cmpco.com/HelpWithBill or call us at **800.750.4000** for more information



See how Usage Alerts can also help you manage your energy bill by checking out the article on the other side of this newsletter.

Power ON: Improving the resiliency of the grid

We recently completed significant grid reliability enhancement work in towns throughout the Midcoast area.

Crews worked their way through the towns of Bowdoin, Lisbon, Lisbon Falls, Topsham and Sabattus, installing more durable poles, upgrading equipment, and performing tree trimming along the company's distribution lines.

*"This type of ongoing enhancement to our system is critical to ensuring we are meeting our customers' needs," said **CMP President and CEO Joe Purington**. "In these Midcoast communities and throughout our service area, we're committed to building a smarter, stronger and more resilient grid that our customers and future generations of Mainers can depend on well into the future."*



We're committed to building a smarter, stronger and more resilient grid.

Mainers helping Mainers

Adam Douin, Jeff Dyer Jr. and Carl Urquhart were wrapping up their shift in Richmond, when they smelled something burning and saw a plume of smoke in the distance.

The team jumped into their truck and made their way toward the smoke. Upon their arrival at the scene, they found a home on fire with two people trapped inside.

Without hesitation, the team ran to help, ultimately rescuing the mother and son from the second floor of the burning home.

"I can't believe how fast it all happened," Dyer said. "I'd like to think anyone else would do the same thing."



Adam Douin and Jeff Dyer Jr. (not pictured, Carl Urquhart)

We will let you know

It's easy to stay informed with our free **Alerts**.

You can choose which **Alerts** you want to receive and how you want to receive them - by text message, email, phone, or all three.



- **Usage Alerts** – Receive alerts and updates about your electricity usage and estimated cost - all made possible by your smart meter
- **Outage Alerts** – Stay informed if the power goes out and receive notifications with the latest information about your power outage

Get started today at cmpco.com/MyAccount and use the preferences tab to select the **Alerts** you want to receive.

Button up your home



Insulating your home is one of the best ways to save money. With Efficiency Maine rebates, you can receive **50% of project costs up to a \$5,000 rebate** or **90% of project costs up to a \$9,000 rebate** for income-eligible Mainers.

Visit efficiencymaine.com/at-home/weatherization or call **866.376.2463** for more information.