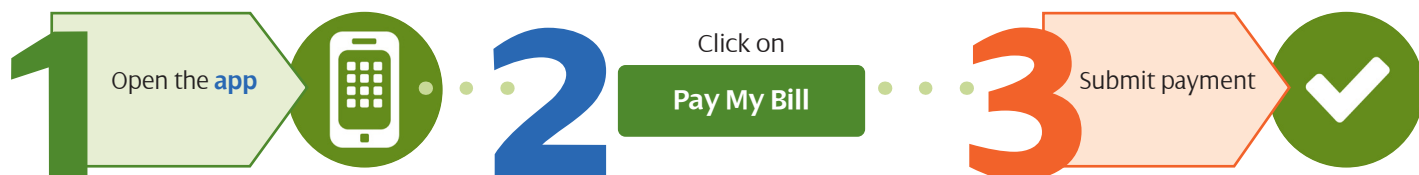


## eBill and the Mobile App – easy as 1-2-3!

Managing your account is easy with eBill and our FREE **Mobile App**.



Don't have the **app** yet? That's easy too! Download our **Mobile App** by texting **APP** to **267-898**. We'll send you a link right to your cell phone.



### Stay informed with:

#### Outage Alerts

Stay informed if the power goes out.


#### Payment Alerts

Receive a confirmation message when your payment posts.

#### Usage Alerts

Receive alerts and updates about your electricity usage and estimated cost - all made possible by your smart meter.

#### Reminder



Did you know you can control when you receive your Outage Alerts? Use our Do Not Disturb option to update your preferences. Just log into your account at **cmpco.com** and follow the simple steps to set up the times you don't want to hear from us.

## Light your way to energy savings

As fall approaches and the days start getting shorter, many Maine households will be turning on their lights earlier. It's a good time to replace incandescent light bulbs with LEDs. They're more energy efficient and can save you, on average, over \$5 a year per bulb.

Efficiency Maine discounts LED bulbs at major retailers across the state. Go to **efficiencymaine.com** to find a list of the best prices at a retailer near you. You can also calculate how much you can save each year by replacing standard bulbs with energy-efficient bulbs.

For other low- and no-cost tips to reduce energy costs, information on energy efficiency rebates and more, visit **efficiencymaine.com**.



## Supporting those who served

The **Travis Mills Foundation** supports post 9/11 veterans and their families through long-term programs that help these heroic men and women overcome physical obstacles, strengthen their families, and provide well-deserved rest and relaxation at their headquarters in Rome, Maine.

To help the foundation prepare for opening day this year, dozens of our employees volunteered and assisted with cutting and stacking wood, weeding gardens and painting. We're proud to support the **Travis Mills Foundation** and other community service programs with one goal in mind: to care for the people we serve.



*CMP employees supported the Travis Mills Foundation at their headquarters in Rome, Maine this summer.*



## Help with your bill

Are you – or is someone you know – having trouble paying energy bills? We can help with the following programs and services.

- If you rent your home and need assistance with your electric bill, funding is available through Maine's **Emergency Rental Assistance** program. To learn more, please visit [mainehousing.org](http://mainehousing.org).
- The **Arrears Management Program** offers eligible customers help with their past due balance.
- Our **Electricity Lifeline Program** offers eligible customers a one-time credit on their electric bill.
- **Energy Manager** works with your smart meter so you can track your energy usage online.

Please visit [cmpco.com/HelpWithBill](http://cmpco.com/HelpWithBill) to learn about our assistance programs and services available to help you manage your energy bills and reduce your energy costs. Or call us at **800.750.4000** Monday through Friday from 7:30 a.m. to 6 p.m. to speak with a Customer Care Representative about your options.

## Tree Care for reliability – and a beautiful Maine

Delivering reliable service to you is our top priority.

Throughout the year, our licensed arborists work with qualified contractors to coordinate **Tree Care** work around more than 23,000 miles of power lines. With careful planning and following standards endorsed by the Tree Care Industry Association, we keep trees properly trimmed to help reduce outages.

**We schedule routine Tree Care** on a 5-year cycle to clear approximately 20% of our system every year. Once we have completed the entire cycle we start back at the beginning. In addition, we perform **Tree Care** as needed if a hazardous situation to the system is identified when we are inspecting our lines or performing restoration work.

To learn more about our **Tree Care** program and view our **Tree Care** schedule, please visit [cmpco.com](http://cmpco.com).

## Helping today's young people prepare for tomorrow

### **FREE Energy resources for educators, parents and kids**

Whether you're teaching students at school or you're teaching your children about energy safety at home, our FREE energy education resources are just a click away at [cmpco.com/schools](http://cmpco.com/schools).

There you'll find:

- Information about the power of electricity with our interactive Electric Universe.
- Watts the Wizard safety posters to print and color.
- Watch CMP's very own Mr. Mike Shutts, Manager of Environmental Health and Safety, talk about what to do and – more importantly – what NOT to do around power lines in our online "Safety City" demonstration.