

Helping you manage your energy bill

Your monthly bill is affected by the price of energy and the amount of energy you use. We can help you understand and manage your energy use with free services, such as:

- **Usage Alerts.** Powered by your smart meter, receive an alert if you exceed a set amount of usage or cost, weekly updates of your energy use, and any big changes in your daily use. Once enrolled, text **USAGE** to **267898** anytime for an update.
- **Energy Manager.** View your hourly or daily energy use online and get tips for managing your use to help reduce your bill. Sign up today at cmpco.com/EnergyManager.
- **Assistance Programs.** We have payment plans and assistance programs available to help qualifying customers. For more information, please see the other side of this insert or visit cmpco.com/HelpWithBill.
- **Supply Choice.** The Standard Offer Provider (SOP) supply price administered by the Maine Public Utilities Commission increased January 1. As a consumer, you can choose your supplier, SOP or a Competitive Electric Provider. Please refer to page 3 of your bill to see your current supply choice, then visit cmpco.com/choice to learn about all your supply options.



There are plenty of reasons to sign up for eBill

Here are just a few:



No more stamps.

View and pay your bill online with just a few clicks. No more stamps or envelopes.



eBill is fast and secure.

No worrying that your paper check will get delayed or lost in the mail.



eBill is convenient.

Pay your bill in seconds from the comfort of your couch. And right from your phone with our FREE **Mobile App**.



It's good for the planet.

Print only what you need. What can be better than that?

Sign up for eBill today at cmpco.com, or get it on our **Mobile App**.

Assistance program funds are available

If you're having difficulty managing your energy bills, there are free programs and services available to help you get caught up and manage your energy costs. Below are just a few programs designed to help.

- If you rent your home and need assistance with your electric bill or rent, funding is available through Maine's **Emergency Rental Assistance Program**. For more information or to apply for help, please visit mainehousing.org.
- The **Home Energy Assistance Program (HEAP)** helps income-eligible households pay for energy bills, repairs and weatherization. Please contact your local **Community Action Agency** to apply for **HEAP**. Qualifying for **HEAP** is the first step to be eligible to apply for the programs below.
- Our **Electricity Lifeline Program** offers eligible customers a credit on their electric bill.
- The **Arrearage Management Program** offers eligible customers help in reducing their past due balance.

For a complete list of our programs and services, please visit cmpco.com/HelpWithBill.

Staying ahead of a storm

We're ready and we want you to be ready, too.



WHAT WE DO



We manage vegetation to prevent trees and limbs from taking down power lines.



We inspect our poles and maintain and replace them as necessary.



We monitor forecasts and start preparing early when a major storm is forecast.



When a storm is on the way, we stock up on supplies and fuel and get our vehicles ready to roll.



WHAT YOU CAN DO

Sign up for FREE Outage Alerts at cmpco.com. Once you are signed up, you can text STATUS to 267898 for instant updates.



Prepare a storm kit with lanterns, candles, matches, flashlights, a battery-operated radio and a manual can opener.



Maintain a 3-day supply of non-perishable food and water, along with any medications you need. Stock up on batteries, too.



If a storm is in the forecast, fuel up your vehicles and charge your mobile devices.



Button up your home

Have you considered insulating your home to help manage your energy use? **Efficiency Maine** offers a \$500 rebate to hire a professional residential registered vendor to do six hours of draft sealing and conduct an energy assessment regardless of household income. Qualified low and moderate income Maine households are eligible for rebates of \$600 to \$9,600 for air sealing and insulation.

Visit efficiencymaine.com or call **866.376.2463** for more information.