

Arrearage Management Program

Our Arrearage Management Program (AMP) is designed to help you reduce your past due balance.

Who qualifies for AMP?

You may qualify for AMP if you are a year-round, residential customer approved for Home Energy Assistance Program (HEAP) or Electricity Lifeline Program (ELP) benefits during the current program year and have a qualifying past due balance on your electricity bill.

How do I apply?

Make an appointment at your local Community Action Agency (CAA) or visit cmpco.com/AMP or call us at **800.750.4000**. To find your local CAA, call 2-1-1. You can apply for our ELP when

you apply for HEAP benefits. We encourage customers to apply for all three assistance programs - AMP, ELP and HEAP through your local CAA.

I participated in AMP before. Can I re-apply?

You are not eligible for AMP if you have previously participated in the program in the last 6 years.

Who will determine if I am eligible?

CMP will determine your eligibility. If eligible, you will receive a confirmation letter that contains important

information about how to succeed in the program and eliminate your outstanding balance.

What happens if I do not qualify for AMP?

You will receive a letter if you do not qualify.

What happens if I move?

If you are still a CMP customer at your new home, your AMP participation will be transferred to your new account as long as the account remains in the same name.



State law requires utilities to offer an arrearage management program to their customers. Costs associated with the program are not paid for by the utility.

