

Electricity Lifeline Program

Our Electricity Lifeline Program (ELP) offers you help with your electricity bill. You may be eligible to receive a benefit based on household income and estimated electricity usage.

Who qualifies for ELP?

You may qualify for ELP if you are a year-round, residential CMP customer. ELP provides bill credits to qualifying customers based on their annual electricity usage and their household income. You may also qualify if you live in subsidized housing and qualify to participate in the oxygen pump or ventilator program.

Where do I apply?

To apply for ELP, call your local Community Action Agency (CAA) and schedule an appointment. To find your local CAA, call 2-1-1 or visit 211Maine.org. If you have received a notification to participate in the Low Income Assistance Program (LIAP) from the Department of Health & Human Services, you can apply for ELP by completing and returning the form.

I received ELP benefits last year — am I all set?

You must reapply for ELP every year.

Who will determine if I am eligible?

CMP will determine your eligibility based on your reported annual income and your past electricity usage.

How will I know if I qualify?

You will receive a credit and a bill message on your electricity bill. If you are not found eligible CMP will mail you a letter.

What happens if I move?

If you are still a CMP customer with a remaining benefit, it may be transferred to your new account as long as the account remains in the same name.

If I qualify for ELP, what do I have to do?

- Complete an enrollment form and return it to your CAA caseworker.
- Accept all no-cost energy management programs offered by CMP.

If you have an oxygen pump or ventilator

- You may receive financial assistance for your oxygen pump/ventilator if there is at least 8 hours of use each day.
- You must qualify for the Electricity Lifeline Program (ELP) and have your physician provide lifelight certification.
- Request necessary forms when you apply for HEAP at your local Community Action Agency or on our website at cmpco.com.
- The Oxygen Pump/Ventilator Benefit form must be renewed for each program year. Certification forms may be submitted prior to October 1, but no earlier than September 1, each year.

