



# Customer Guide

Save paper — sign up for eBill and view this guide online, too!

## Your power, your way

We make it easy for you to do business with us by offering a variety of services that are FREE, convenient and easy to use.

Sign up for one or all three of these services this month and you'll be automatically entered to **win a \$100 bill credit!**

### eBill

View your bills online and print only what you need, group multiple bills to make one single payment, and export your **eBill** data to your own spreadsheet. And we'll send you a text notification letting you know when your bill is due so you won't miss a payment.

### AutoPay

Your secure payment will be made on time automatically each month. Enroll in **AutoPay** today and let your bill take care of itself.

### SimplePay

If you're tired of the seasonal ups and downs of your energy bills, sign up for our **SimplePay** service and spread your energy costs more evenly throughout the year.

### Win!

For every service listed above you sign up for you'll be automatically entered for your chance to **win a \$100 bill credit**. Enroll in all three services and you'll be entered three times! Enter by January 31, 2018, for your chance to win.



*Nicole and Jason are increasing their chances to win a \$100 bill credit by signing up for all three online services!*





## Text alert!

Getting the information you need is easy with our two-way texting option!

- Sign up for our **Outage Alerts**, text keyword **STATUS** to **267898** anytime, from anywhere, and we'll send you a text alert with the latest outage information.
- Sign up for **Usage Alerts** and text keyword **USAGE** to **267898** to get the cost and amount of electricity used through the prior day.
- Text keyword **BAL** to view your account balance and payment date.

Visit [cmpco.com](http://cmpco.com) and sign up today!

## Track your energy savings

Powered by your Smart Meter, **Energy Manager** can help you understand how you use electricity and help you save. Get free energy-savings tips and see your usage by category, such as lighting, electronics and laundry.

Sign up for **FREE Energy Manager** today at [cmpco.com](http://cmpco.com) and start tracking your savings!



Amy M., and her daughter Ellie

## Need help? You may qualify

Make your appointment today for the Home Energy Assistance Program (HEAP) at your local Community Action Program (CAP) agency. Call 2-1-1 for the CAP agency in your area. This could be the gateway to the help you need this winter.

## Saving money is as easy as changing a lightbulb

When you replace an incandescent light bulb with an LED bulb you'll save \$5 per year per bulb on average.

If you'd like to replace incandescent light bulbs with LEDs at your home, visit [efficiencymaine.com/at-home/retail-lighting-program/](http://efficiencymaine.com/at-home/retail-lighting-program/). Efficiency Maine works with major retail stores in Maine to reduce the price of energy-efficient lighting products and maintains a list of the best prices on LEDs at retailers in your area.

To view other energy efficiency programs, visit [efficiencymaine.com](http://efficiencymaine.com) today.

## Keeping Maine kids warm...thanks to you

Thanks to the generosity of customers like you, we're delivering mittens, hats and scarves to Maine school children who need them.

This year we've partnered with **Renys Department Stores**. You can drop off donations of new winter gear in our specially marked bins at the following **Renys** locations: **Bath, Belfast, Dexter, Gardiner, Madison, Pittsfield, Saco, Topsham, Wells, Windham**



**CMP's  
Community  
Mitten Drive**

Last year, our annual **Mitten Drive** was a huge success and Maine schoolchildren were a little warmer. Your donations will be distributed to schoolchildren in need.