



CENTRAL MAINE  
POWER

**New!** Sign up for Outage Alerts at [cmpco.com](http://cmpco.com)

July 2018

# Customer Guide

Save paper — sign up for eBill and view this guide online, too!

## Understand and manage your energy use this summer

Summer is in full swing. If you need help understanding and managing your energy use, even when you're away from home, we have **FREE** services that can help.



*Know where you use energy and then see our tips on how to save.*

**Energy Manager** can help you manage your electricity use. With **Energy Manager**, you can:

- Access all of the energy information for your home or business
- View your energy use by task, such as lighting, laundry, electronics; and more
- View energy-saving tips and learn how simple changes to your energy use can help you save

Our **Usage Alerts** service, made possible by your smart meter, will:

- Notify you about your electricity use by text message, email, phone—or all three
- Send you weekly updates of your energy use
- Send an alert if you exceed a set amount of usage or cost and notify you of changes in daily use

Sign up for **FREE Energy Manager** and **Usage Alerts** today at [cmpco.com](http://cmpco.com).

## The information you need

When you need usage information right away, we have you covered with on demand 2-way texting. If you've signed up for **Usage Alerts**, simply text keyword **USAGE** to **267898** and you'll instantly receive the amount and cost of your electricity used through the prior day. It's up-to-date information for you at the touch of a button!

*"I am on a fixed monthly budget and being able to text CMP daily to receive my usage information from the previous day has helped me make adjustments in real time to keep my monthly bill within my budget. Thanks CMP!" Jim M., Lewiston*



## Our payment options are a homerun for you! Sign up for eBill and win tickets to a Sea Dogs baseball game!

This month, when you enroll in **eBill**, our online bill payment service, you'll be entered to **win 4 tickets** to catch a **Sea Dogs** regular season baseball game at Hadlock Field in Portland.

**eBill** gives you everything you like about your paper bill, with added convenience.

- View your bills online anytime, anywhere
- Get all the information as your paper bill
- Store up to 36 months of bills online
- Print only what you need
- We'll send you reminders when you have a new bill available

Visit [cmpco.com](http://cmpco.com) and sign up for **eBill** by **August 3** to be entered to win.

### Score more! Add our other payment options to your team

Sign up for **AutoPay**, too and your secure payment will be made automatically each month. Add **SimplePay** and pay the same amount every month – no surprises. Go to [cmpco.com/youraccount](http://cmpco.com/youraccount) today!

Contest details: Enrollments received by August 3 will qualify for our drawing on August 6. One winner will be randomly selected from all CMP customers using our eBill service. Customers currently using eBill are already entered to win. The winner's name may be published in future CMP publications.



Amy A. and her son, Grady, hit a homerun with eBill.



## Preventing tree-related outages while protecting Maine's natural beauty

Our licensed Arborists and qualified Tree Care crews work hard to keep the lights on and respect the natural beauty of Maine. The National Arbor Day Foundation recently recognized us as a Tree Line USA Utility for the third year in a row.

Trees are an important part of Maine communities. Using techniques sanctioned by the Tree Care Industry Association and the careful work we do to protect the health of trees in Maine, we'll continue to provide safe, reliable power for many years to come.

For more information on our Tree Care program, please visit [cmpco.com](http://cmpco.com).

*Mei-Ling is a licensed Maine Arborist with 10 years of service at CMP. She is dedicated to keeping trees from causing power outages while maintaining the health and natural beauty of our State.*

## Get outage updates specific to you

If strong summer storms cause outages, we want to keep you informed. Our enhanced customer care system provides outage updates specific to your account from our automatic reporting system using the phone number associated with your account. To update your phone number, visit [cmpco.com/youraccount](http://cmpco.com/youraccount) and log in to make the change. Not registered yet? Click **Register Now** to set up your log in.