

Supporting the communities we serve

\$100,000 donation helps Good Shepherd Food Bank

We are proud of our history of giving back to the communities we serve. On January 24, the Avangrid Foundation, in partnership with CMP, delivered a major gift of \$100,000 to the Good Shepherd Food Bank to support the construction of an energy-efficient cold-storage unit at an expansion facility in Hampden.

The Good Shepherd Food Bank's mission is to "eliminate hunger in Maine by sourcing and distributing nutritious food to people in need, building strong community partnerships, and mobilizing the public in the fight to end hunger." When the new facility opens in 2019, the food bank will be well on their way to reaching every hungry person in Maine with nutritious and fresh foods.

Groundbreaking for the cold-storage unit took place on May 23.



Representatives from CMP and the Avangrid Foundation attended the Good Shepherd Food Bank's cold-storage facility groundbreaking ceremony. (l-r) are John Gaudet, Jr (CMP), Mary Brayall (Avangrid Foundation), Joel Harrington (CMP), and Nicole Licata Grant (Avangrid Foundation).



*The Avangrid Foundation is an independent organization that funds philanthropic investments in areas where AVANGRID and its subsidiaries operate.



New! Sign up for Outage Alerts at cmpco.com

June 2018

Customer Guide

Understand and manage your energy use with our help

Our experts, Melody and Darryl, can help you understand your energy use this summer, with our **FREE Usage Alerts** service.

When you sign up for **Usage Alerts**, you'll receive customized alerts by text message, email, phone — or all three. You'll be able to manage your energy use and make adjustments that can result in savings for you! With our 2-way texting feature, you can also text the keyword **Usage** to **267898** to get the amount and cost of electricity used through the prior day.



Darryl and Melody diagnose usage concerns from a Usage Alerts customer.

Usage Updates:

Receive weekly updates with your usage, estimated cost and daily averages for your current billing period.

Usage Amount Exceeded:

Set a monthly electricity usage or dollar amount and we'll notify you if or when you exceed that amount.

Usage Change:

We'll notify you of any big changes in your daily usage. If your daily usage is 50% higher or 75% lower than your past 30-day average for three days in a row, we'll send you an alert.

Sign up for **Usage Alerts** now at cmpco.com and read on to learn more about managing your electricity use with **Energy Manager**.

"I have a heat pump, and I normally turn it off on very cold days because the efficiency drops. I forgot to turn it off one weekend while I was out of town, and the next Usage Alert I received showed higher usage than I expected. I love Usage Alerts—they keep me on track so I don't get surprised by my next bill!" — Adam C., Gray

We recommend Energy Manager to help you manage your energy use

If you need help managing your electricity use, our experts, Melody and Darryl, recommend our **FREE Energy Manager**. Powered by your smart meter, with **Energy Manager** you can track your energy use by the month, day or even by the hour. You can view your usage by category, such as laundry, lighting and electronics, get simple tips for managing your electricity use — and save! Sign up for **Energy Manager** today at cmpco.com.

Here's what customers have to say about **Energy Manager**.

*"This winter when it was really cold I checked **Energy Manager** and noticed I was using more electricity in the evenings and early mornings. That's when I remembered the cause—an electric space heater was running in the basement to prevent the pipes from freezing. Mystery solved thanks to **Energy Manager**." — Ann B., Oakland*

*"I got an alert at 8:59 on Tuesday. I knew a dehumidifier was running so I turned it off and the graph in **Energy Manager** showed how my usage dropped. This will certainly save me money." — Amy D., Winthrop*

*"I signed up for **Energy Manager** so I could get a handle on how I was using electricity in my home. I like the energy saving checklist that's available and have gone through my house checking to make sure only things that need to run are plugged in. Saving money on electricity costs are important to me. That's why I use **Energy Manager**." — David L., Farmingdale*

Melody and Darryl are here to help!



Get outage updates specific to you

Our enhanced customer care system provides outage updates specific to your account from our automatic reporting system using the phone number associated with your account. To update your phone number, visit cmpco.com/youraccount and log in to make the change. Not registered yet? Click Register Now to set up your login.

Summer is finally here! Make the most of your time

Busy getting ready for graduations, weddings and vacations? Sign up for **eBill** and get a reminder notification when your bill is due so you won't miss a payment, view 36 months of bills online and export your **eBill** data into your own spreadsheet for future use.

Sign up for **AutoPay**, too and your secure payment will be made on time, automatically each month. Add **SimplePay** to the mix and your bill will be the same each month — no more surprises.

Free up some of your time this summer with our convenient payment options. Sign up now at cmpco.com.



"College graduation time was busy for us. We had out of town guests, a party and school activities happening. Thanks to CMP's convenient payment options, we didn't worry about paying our bill during this exciting time." Mai V., Manchester

When summer storms strike, you won't be left in the dark

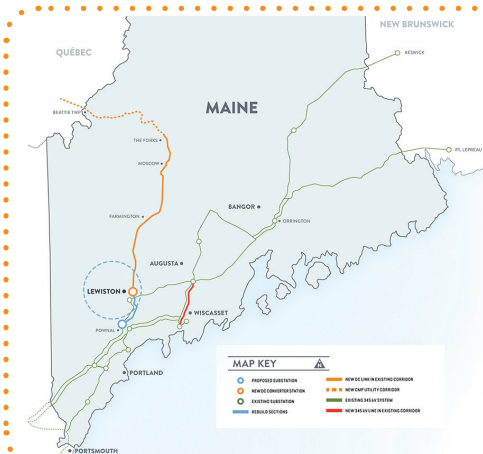
We work year-round to make sure the electricity delivery system is in tip-top shape. On the rare occasion that powerful summer storms knock out power, we'll be ready.

You can be ready too with **Outage Alerts**. Powered by your smart meter you'll get all the information you'll need during an outage — even an estimated restoration time.

With **Outage Alerts**, you'll:

- Receive an alert by text, phone or email — or all 3.
- Get an estimated time of restoration and an alert when the power is restored.

Outage Alerts will keep you informed as we work to restore your power. Visit cmpco.com and sign up for **Outage Alerts** today!



Delivering clean energy for New England — and jobs for Maine!

The New England Clean Energy Connect transmission line will deliver clean hydropower from Québec to Maine. Electric utility customers throughout New England will benefit from a cleaner environment, future savings, and greater price stability. In Maine, the host communities welcome the jobs and tax payments it will bring, especially in western Maine's rural towns. CMP expects to start construction next year for completion in 2022.

To learn more, visit www.necleanenergyconnect.org.