



CENTRAL MAINE  
POWER

**New!** Sign up for Outage Alerts at [cmpco.com](http://cmpco.com)

March 2018

# Customer Guide

Save paper — sign up for eBill and view this guide online, too!

## Keeping the electricity grid reliable and safe

Every day we invest in our electricity delivery system and make improvements and enhancements so the power you depend on is there when you need it.

Recently, we began rebuilding a critical transmission line that has been serving New England well for more than 45 years. Now it's time for an upgrade.

Improvements to this 51-mile section of line and its benefits will include:

- Added strength and durability by upgrading wooden poles with steel parts on transmission towers
- Enhanced security and operation of the electricity grid with state-of-the-art equipment.
- Dependable power for you

Building a stronger, smarter grid so the power is there when you need it.

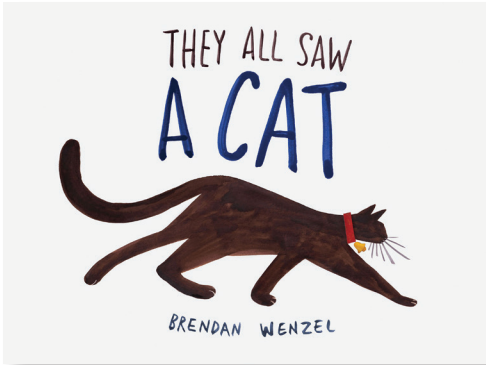


*We're working on improvements during the day so you and your family can rest easy at night.*

## Tree Care helps deliver reliable service

We use a variety of techniques to clear trees, branches and shrubs from our lines. If you prefer that we don't use herbicides on transmission corridors next to your property, we won't. With a Landowner Maintenance Agreement, you have the option of clearing trees and shrubs on your own. For more information, visit [cmpco.com/UsageAndSafety/TreeCare/TreeCareForm.html](http://cmpco.com/UsageAndSafety/TreeCare/TreeCareForm.html) or write to **CMP Vegetation Management, 83 Edison Drive, Augusta, ME 04336.**





## Powering children's love of reading

For the 18th year in a row, we're **donating another award-winning** children's book to over **500 schools** and libraries in our service territory. *They All Saw a Cat* by Brendan Wenzel was recently awarded the 2017 Caldecott Honor Medal. It is sure to delight children as they follow a cat's walk through the world and will engage children in the lifelong reward of reading, learning and educational success.

We have a long tradition of helping organizations whose missions focus strongly on education. You can learn more about our community activities by visiting [cmpco.com/givingback](http://cmpco.com/givingback).

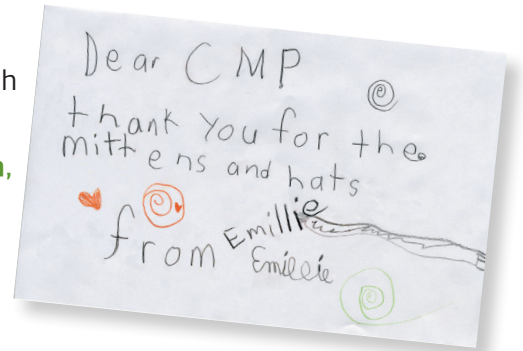
Now, find this book in your local library.

## Warm hearts — warm hands

This year, we are continuing our annual **Community Mitten Drive** through March so there's still time to help keep Maine schoolchildren warm.

Just drop your donations off at **Renys** locations in **Bath, Belfast, Camden, Dexter, Gardiner, Madison, Pittsfield, Saco, Topsham, Wells and Windham** by March 31 and we'll deliver them to local schools. For more information, please visit our website at [cmpco.com/givingback](http://cmpco.com/givingback).

Follow us on **Facebook** to learn more about our **Mitten Drive!**

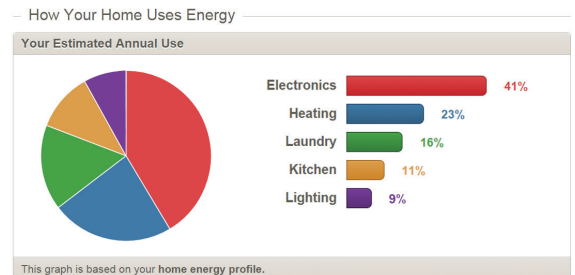


## Manage your energy use and save

If you've ever wondered how much electricity you use by the month, day or even by the hour, and how you can save, our **FREE Energy Manager** and **Usage Alerts** services can help.

Powered by your smart meter, **Usage Alerts** provide updates of your energy use and send you an alert of changes in your usage. Once you know how much energy you use, you can view your use by category such as laundry, lighting and electronics in **Energy Manager** and learn how to save.

Sign up today for **Usage Alerts** and **Energy Manager** at [cmpco.com](http://cmpco.com) and start saving now.



The Home Energy Profile helps you see where you use electricity.

## We have billing and payment options just for you

Our convenient services make bill paying easier.

**eBill** lets you view, pay and store your bills online for easy access and convenience. You'll receive all the same information as your paper bill without all the clutter. Sign up for **AutoPay** and we'll do the work for you. Your bill will be paid automatically each month without having to lift a finger! Add **SimplePay** and even out your energy costs over 12 months so you'll always know what your bill will be.

Enroll in 1, 2 or all 3 billing and payment options today at [cmpco.com](http://cmpco.com).

We've added 2-way texting options to view your account balance and payment due date. Sign up for our Alerts Service at [cmpco.com](http://cmpco.com) today!

