



CENTRAL MAINE
POWER

New! Sign up for Outage Alerts at cmpco.com

May 2018

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

We can help you understand and manage your electricity bill

We offer a variety of **FREE** services to help you understand and manage your bill. And our experts, Melody and Darryl, can help.

Melody's Tips

- With our **FREE Energy Manager** you can view your energy use by category, such as laundry, lighting and electronics and learn how to manage your bill and save — all powered by your smart meter!
- Pay the same amount every month with **SimplePay**. Avoid the seasonal fluctuations and always know what your bill will be — no surprises.

*Melody M.,
Customer Service Specialist*



Darryl's Tips

- With **FREE Usage Alerts**, receive weekly energy use updates, an alert if a set amount of usage or cost is exceeded, and notifications if your daily use changes— then make adjustments and save.
- **On-demand usage information** Sign up for **Usage Alerts**, text keyword **Usage Alerts** to **267898** and get the information you need right away!

*Darryl A.,
Customer Service Specialist*

Take Melody's and Darryl's advice. Sign up for our **FREE** services today at cmpco.com and start saving now!



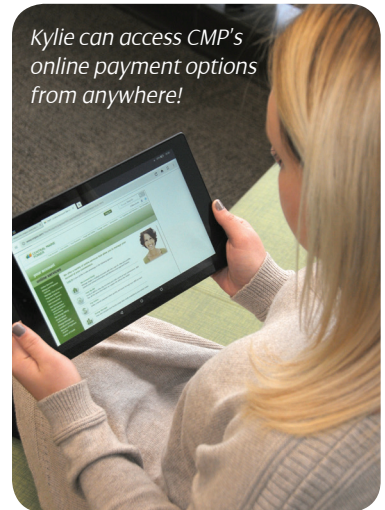
Billing and payment options just for you

Our online payment options give you the ease and convenience of paying your bill from anywhere, anytime. With **eBill**, you can:

- Receive reminder notifications when your bill is due so you won't miss a payment
- View 36 months of bills online and print only what you need
- Combine multiple bills to make one single payment
- Export your **eBill** data into your own spreadsheet

Sign up for **AutoPay**, too, and your secure payment will be made on time, automatically each month.

Sign up for **eBill** and **AutoPay** today at cmpco.com.



Kylie can access CMP's online payment options from anywhere!



Mei-Ling, CMP Arborist, is committed to preserving the natural beauty of trees in Maine.

Tree Care for reliability — and a beautiful Maine

Trees are an important part of Maine communities. Each year our team of licensed arborists works with qualified contractors to coordinate Tree Care work around more than 23,000 miles of power lines. We use standards endorsed by the Tree Care Industry Association to keep trees properly trimmed and healthy so they'll be around for generations to come.

We're proud of the work our arborists do to provide safe, reliable power to you while respecting the natural beauty of Maine at the same time. If you'd like to view tips from our arborists on how to plant, trim and care for your trees, please visit our website at cmpco.com/UsageAndSafety/TreeCare

Reduce lighting costs with LEDs

If you're thinking about switching to LEDs, visit efficiencymaine.com to calculate how much you can save each year by replacing the standard bulbs in your home or business with energy-efficient LED bulbs. Efficiency Maine discounts LED bulbs at major retailers across the state. You can find a list of the best prices at a retailer near you by visiting their website.

The next time an incandescent bulb burns out at your home or business, replace it with an LED. For information on other low and no-cost tips to reduce your energy costs, get information on energy efficiency rebates, and more, visit efficiencymaine.com.

When you replace an incandescent bulb with an LED you **can save, on average, over \$5.00 a year per bulb**