



**CENTRAL MAINE
POWER**

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

It's even easier to be efficient with eBill

If you're trying to get organized and become more efficient, sign up for **eBill**. Our **eBill** service can help reduce the piles of paper lying around your house and streamline your billing and payment process. You'll even help the environment by saving paper!

eBill gives you everything you like about your paper bill, all in one place.

- View your bills online anytime, anywhere
- Store up to 36 months of bills online — not on your kitchen table
- Get all the same information as your paper bill — minus the clutter
- Receive notifications when you have a new bill available, and reminders when it's due
- Print only if you need to

Sign up for **eBill** by **November 4** and you could **win one of four \$50 bill credits** and use the savings to purchase energy-efficient items so your home can be as efficient as you are!

Visit **cmpco.com** and sign up for **eBill** by **November 4** to be automatically entered for a chance to **win one of four \$50 bill credits!**

Contest details: Enrollments received by November 4 will qualify for our drawing on November 6. Four winners will be randomly selected from all CMP customers using our eBill service. Customers currently using eBill are already entered to win. The winner's names may be published in future CMP publications.

Two ways to pay your bill automatically — you choose

Automatic payments make it easy to pay your bill. There are two ways to sign up — just choose the one that works best for you!

1. Automatic payments with eBill

Combine our online options to manage everything in one place. You'll have the convenience of automatic payments, plus online access to your bill.

2. Automatic payments with a paper bill

If you want the convenience of automatic payments, but prefer to receive a paper bill in the mail each month, you can.

Either way, you can choose the payment schedule that works best for you. Your payment will be made securely from your bank account automatically each month — you don't have to do a thing!

Sign up today at **cmpco.com**.

**Sign up for eBill for
a chance to WIN
a \$50 bill credit**



Switching to a more efficient lightbulb can help you save on electricity costs.



We deliver energy — and information!

We deliver safe, reliable energy to you night and day, every day, all year round. But powerful storms can strike at any time and cause power outages. As our crews work to restore your power, you can stay informed of our progress in several ways.

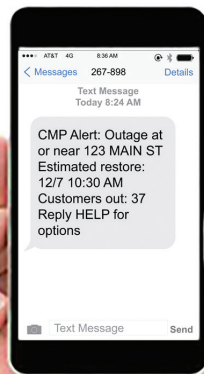
Outage Alerts: With FREE **Outage Alerts**, if the power goes out, you can receive an alert by text, email, phone or all three. You'll get estimated restoration times, an alert when the power is back on, and much more. Plus you can text STATUS to 267898 anytime for an update.

Outage Maps: Our enhanced **Outage Maps** show power outage locations, current weather conditions and estimated times of restoration so you can plan.

Outage Central: Visit **Outage Central** from your smartphone, tablet or computer. You can easily report an outage, see detailed outage locations and view estimated restoration times.



Now, instant outage updates when you sign up for Outage Alerts!



Visit our website today at cmpco.com and sign up for **Outage Alerts** today!

Our FREE Usage Alerts can help you save

It's easy to stay informed about your energy usage and save. Powered by your smart meter, when you sign up for our **FREE Usage Alerts** you'll receive:

- Weekly energy use updates
- An alert if you exceed a set amount of usage or cost, and
- Notification of changes in your daily usage

Add our texting option for usage information right at your fingertips anytime.

Start saving now with **Usage Alerts**. Sign up today at cmpco.com.



Amy M., and her daughter Ellie look over how much electricity they have used and ways they can save.

You may be eligible for assistance with your electricity bill. For information, visit our website at cmpco.com.