

An AVANGRID Company

Customer Guide

Manage your account anytime, anywhere with our **new Mobile App!**

Take charge of your energy bill

Did you know you can manage your energy use just by looking at the information on your bill? We've highlighted some useful information you can find right on your bill to take charge of your monthly energy costs.



Electric Usage History Chart (page 1). Wondering why this month was different than last year? Use Energy Manager to view your detailed electricity use and remember the warmer-than-usual Autumn. Stay on top of future usage and cost changes with Usage Alerts and automatic updates. Visit cmpco.com/EnergyManger and cmpco.com/alerts.





Supply Charges (page 3). Did you know you have a choice of energy suppliers? Visit **cmpco.com/choice** to shop for a competitive price today.



Help With Bill. If you're having trouble paying your bill, we are here to help with assistance programs and payment plans. Visit cmpco.com/HelpWithBill to learn more.



Learn More. For more tips that can help you understand and manage your energy bill, visit cmpco.com/UnderstandYourUsage.

Put your bill on autopilot with AutoPay

You have so many things to think about each day, paying your energy bill doesn't have to be one of them.

With AutoPay, your energy bill is paid on time, every time. That gives you one less thing to think or worry about.

- It's safe, secure, and convenient
- You set a payment schedule that's best for you
- You choose the account you pay from

Setup AutoPay now by scanning here:

Don't have a smartphone? Go to cmpco.com/AutoPay to get started today.







We got this!

This is how we prepare for severe weather

- We manage vegetation to prevent trees and limbs from taking down power lines.
- We inspect our poles and maintain and replace them as necessary.
- We monitor forecasts and start preparing early when a major storm is forecast.
- When a storm is on the way, we stock up on supplies and fuel and get our vehicles ready to roll.



Mainers helping Mainers: Making a difference every day

Our employees are not only dedicated to our important mission of providing safe and reliable electric service, they are also committed to making our communities stronger.

From participating in benefits, donating toward a number of local causes or lending their expertise to our next generation of Mainers, they're making an impact every day.

Recently, a group of CMP employees participated in an all-women Habitat for Humanity build. The group of 13 worked hard all day to build a home for a local family in need.



Pink power! CMP employees participated in all-women Habitat for Humanity to help build a home for a local family in need.

Lots to love about eBill

eBill is a great choice. It's safe, secure and fast! You're going to love being able to:



- View and pay your bill with our FREE Mobile App. Download it by texting APP to 267898.
- Reduce clutter in your mailbox and print only what you need.
- Pay online anytime or schedule payments automatically with **AutoPay**.

Sign up for eBill today at cmpco.com/eBill, or get it on our Mobile App – dowload it today!

You can support Maine Renewable Energy

Maine Green Power, a program of the Maine Public Utilities Commission, is a simple way to support clean energy without any installation or contract hassles. Join for as little as \$4.95 per month, cancel anytime. Visit megreenpower.com to learn more.







