

Customer Guide

Manage your account anytime, anywhere with our **new Mobile App!**

An AVANGRID Company

Together we can help feed those in need

Now is the time to go paperless with **eBill**. For every eBill signup we receive in November and December, we'll donate \$1.00, up to \$2,500, to Full Plates Full Potential.

Full Plates Full Potential is a nonprofit working to end child food insecurity in Maine by increasing access to school breakfasts and lunches as well as afterschool and summer meals.

With eBill you can:

- View and pay your bill securely online
- Receive an email as soon as your bill is ready
- View your previous eBills

Your eBill signup will help end child food insecurity in our communities.

Scan here to sign up for **eBill**! Don't have a smartphone? Go to cmpco.com/eBill to sign up today.





Help us reach our goal! Sign up for eBill today at cmpco.com/eBill.

Control and comfort this winter – here's how!



As the days get shorter and temperatures get colder, you can take control of your energy use while you stay warm and comfortable.

Here are some easy actions you can take to decrease your energy use.

- Sign up for Energy Manager and Usage Alerts at cmpco.com to easily monitor and control your energy usage.
- Install a smart thermostat to easily match temperature settings with your schedule.
- Change your home lighting to LEDs.

Find more energy-savings tips by visiting **cmpco.com/UnderstandYourUsage**.

We can help

If you are facing challenges with your energy bill, you are not alone. We can help.



- Help is available. Maine Homeowner's Assistance Fund is accepting applications and has already provided nearly \$225,000 in assistance to homeowners who need help. We also have programs and services to help you manage your electricity bills. Visit cmpco.com/HelpWithBill to view our complete list.
- Please call us at 800.750.4000 to talk with us about our affordable payment plans.
- We also recommend calling **211 Maine** or visiting **211maine.org** and your local **Community Action Agency (CAA)**.
- You can also manage the price you pay for the supply portion of your energy bill by shopping for your energy supplier. Visit **cmpco.com/choice**.

"Mom – do we have time to play a game?"

Mom knows if there's time for a board game before the power comes back on because she can plan with **Outage Alerts**.

You, too, can stay informed if the power goes out. Receive notifications with the latest information about your power outage when you sign up for **Outage Alerts** at **cmpco.com/alerts**.





Mainers helping Mainers

We're up to the challenge!

CMP employees turned out this past fall in Lewiston for the Dempsey Challenge 5K/10K run walk and ride events.

They raised more than \$9,000 toward the Dempsey Center's \$1.6 million goal.

The Dempsey Center helps make life better for people impacted by cancer by providing a haven of support to cancer patients, their loved ones, and care partners—all at no cost. The center offers personalized care through counseling, support groups, nutrition, integrative therapies, movement and fitness, and more.

Our CMP team taking part in the 2022 Dempsey Challenge

