



Customer Guide

Manage your account anytime, anywhere with our [Mobile App](#)!



Have more time to play with AutoPay

If you have a summer of fun planned, you don't want to have to think about paying your energy bill, do you?

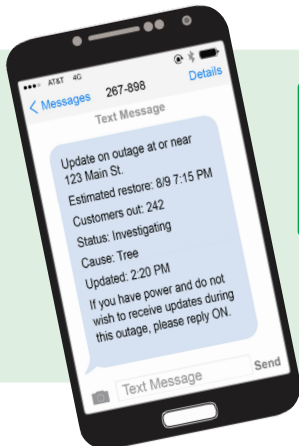
When you sign up for **AutoPay**, your energy bill is paid on time, every time. That gives you one less thing to think about while you enjoy your summer.

- **AutoPay** is safe, secure and convenient
- You set a payment schedule that's best for you
- Save a stamp and a check

Sign up for AutoPay by scanning here



Don't have a smartphone? Go to cmpco.com/AutoPay to get started today!



Pick up a pizza on the way home

With **Outage Alerts**, you'll know if your power is out and when it is expected to be back on. So, if a summer storm knocks out power you can pick up a pizza for dinner, pull out a board game and we'll keep you updated while we get your power restored.

Visit cmpco.com/MyAccount to customize how you want to receive your alert: by text, email, phone or all three.

Building a smarter, stronger, more resilient grid

As part of our Substation Modernization Plan, the Goosefare Substation, located in Saco, is being improved so we can continue to provide safe, reliable, and stable service to meet your energy needs.

We are adding new components and replacing older ones that will enhance functionality. The modernized substation will be outfitted with enhanced remote substation monitoring capabilities and connections to our control center.

This improved substation will reliably and safely meet our customers' electricity needs and will have the capacity to meet the growing needs of the community.



We're making improvements to our system, so you can power through your day and sleep tight at night.



Feature of the month Seasons change. Your bill doesn't have to.

SimplePay lets you make a stable monthly payment based on your average monthly electricity usage over the past year. You'll get a bill for the same amount each month, so you'll always know what your bill will be. It's a great way to manage your budget.

Plus, once you sign up for **SimplePay**, your payment amount is set for the next six months. We'll review your account after six months to make sure your payment amount is still accurate, and adjust the monthly payment amount if necessary to keep your account on track.

There are no hidden fees or costs — this service is **FREE!** You may go off the plan at any time, so there's no risk. Go to cmpco.com/MyAccount to join the thousands of Mainers who open a stable electricity bill every month with **SimplePay**.

Please note: We will review your account periodically and adjust your payment to reflect any changes in your electricity usage. Certain restrictions may apply.



Community Spotlight

Power line and storm safety education

You're never too young to learn about power line and storm safety! That was our message at Lincoln County EMA's Emergency Preparedness Fair.

Using our model trucks and digging equipment, we taught kids about power line safety and answered questions from customers about steps we take to ensure safety when we respond to storms.

The fair was a great opportunity for the public to learn about preparing for emergencies and keeping themselves safe around power lines.

Greg Thompson, CMP Community Relations, taught kids and other visitors about power line safety at Lincoln County EMA's Emergency Preparedness Fair.