



We're making improvements to our system, so you can power through your day – especially when it comes to baking your favorite muffins or cookies.

## Power On Flip a switch and we're there

We're introducing **Smart Switches** to reduce outage impacts and allow remote outage management. This means power can be restored in ways that are not only faster but less costly.

Faster restoration is better for customers, and we are delivering with **Smart Switch** technology. For example, we recently restored power to 8,000 customers in less than five minutes!

This improvement in reliability is coupled with smart technology that will enable us to connect more renewable energy to our systems and do so in a way that is effective, efficient and safe.

## Switch from your mailbox to your inbox

Did you know that when you sign up for **eBill**, you're getting the exact same information as your paper bill and more? It's true! When your electricity bill is sent to your inbox instead of your mailbox, you get more control, convenience and time.

When you sign up for **eBill**, you get the following advantages:

- No more waiting for mail delivery, you'll get your **eBill** as soon as it's issued.
- No more looking through files for old bills, **eBill** keeps track of them for you.
- No more late payments with our easy reminders.

Scan this QR code to  
sign up for eBill



Don't have a smartphone?  
You can access your online  
account by visiting  
[cmpco.com/MyAccount](http://cmpco.com/MyAccount).



## Feature of the month

### Usage Change Alert

When you sign up for **Usage Alerts**, we'll notify you of any drastic changes to your daily usage.

If your daily usage is **50% higher or 75% lower** than your past 30-day average usage **for three days in a row**, we'll contact you – all made possible by your smart meter.

Visit [cmpco.com/MyAccount](https://cmpco.com/MyAccount), log in and go to your preferences page to sign up for **Usage Alerts**. Then sit back and relax knowing we have your back.

“I have a heat pump, and I normally turn it off on very cold days because the efficiency drops. I forgot to turn it off one weekend while I was out of town, and the next Usage Alert I received showed higher usage than I expected. I love Usage Alerts—they keep me on track so I don't get surprised by my next bill!” — Adam C., Gray



### Outage alert tip

Would you like your son or daughter to know if you experience an outage? Sign up for **Outage Alerts** and we can send THEM an alert when your power goes out - and when it comes back on!

Learn more about **Usage, Payment** and **Outage Alerts** at [cmpco.com/alerts](https://cmpco.com/alerts).

## Making our power corridors safe for our local bird friends

Students from Mid-Maine Technical Center helped our team install homes for bluebirds where walking trails intersect with one of our power corridors.

These little houses will provide safe homes for wildlife while giving Maine high school students a unique learning experience. They will also give the birds alternate nesting areas safely distanced from our electrical equipment, and outdoor enthusiasts enjoy watching the birds while they hike.

