

## Customer Guide

Manage your account anytime, anywhere with our Mobile App!

An AVANGRID Company

Personalized and easy - give My Account a try today

My Account can help you manage your CMP account all in one place. Create a My Account and access all our latest tools to get the most out of your service with us.



#### Never misplace a bill with eBill

Never miss a payment, set payment reminders, and view your eBill history



#### **Stay updated with Alerts**

Receive Outage Alerts and sign up for Usage Alerts



#### Manage your bill with SimplePay

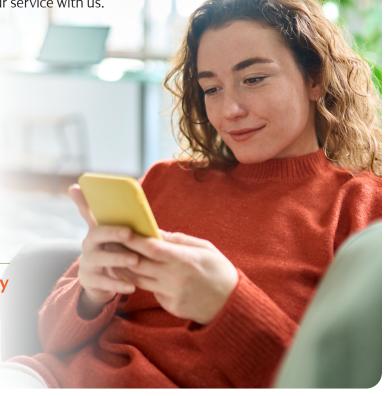
Energy costs spread evenly over 12 months so you know what your bill will be



#### Never miss a payment with AutoPay

It's safe, secure, and convenient

Go to **cmpco.com/MyAccount** to get started.



# **FEATURE OF THE MONTH**Weekly Usage Updates

When you sign up for **Usage Alerts**, you can choose to receive a **Weekly Usage Update** with your usage, estimated cost, and daily averages for the current billing period – made possible by your smart meter.

Sign up today by visiting **cmpco.com/MyAccount**, then log in and go to your preferences page.

CMP Update: Usage at 123 MAIN ST

Days: 05/06 - 05/12 Usage: 73 kWh Appx cost: \$28.52

(includes \$13.66 svc charge) Daily avg: \$4.07 (10 kWh) Msg generated at: 05/13/2023

06:18 PM

Above: text example of a Usage Update Alert



### See Spot Go

### Reliability's new best friend

Meet Spot, the robot dog that could change the future of substation inspections. Spot takes high-definition photos and compares them with previous images, allowing Spot to detect changes in the infrastructure that escape the human eye. Spot is helping us to deliver safe, reliable power to you every day!

Spot, the robot dog, helps improve our substation inspections.



## Community Spotlight



## Helping make wishes come true

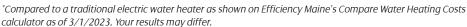
CMP volunteers answered calls during the Make-A-Wish Maine Power of a Wish telethon to help raise more than \$130,000. These funds, including a CMP donation, help grant wishes for Maine children with life-threatening medical conditions. More than 1,700 of these wishes have been granted through this program since 1992.

Members of the CMP Community Relations Team answered calls during the Make-A-Wish telathon.

### Save \$5,000 on water heating

Tens of thousands of Mainers own heat pump water heaters. They're popular because they produce lots of hot water, help dehumidify, and can save you more than \$5,000 in energy costs over their 10-year life.\*

Scan the QR Code to learn how you can get a heat pump water heater for as little as \$429.\*\* Don't have a smart phone? Then visit efficiencymaine.com or call 866.376.2463.



<sup>\*\*</sup>Price as of 3/1/2023 and subject to change.



## Be aware of scam callers posing as CMP

We will not call and tell you we'll disconnect your service if you do not pay us today. If you have any questions or think the person you are talking to may not be a CMP representative, please call our Customer Service line at **800.750.4000**. We are happy to help you with your account.

