



Make a smooth move with eBill

Whether you're moving into a new home, or closing up your camp or summer home, **eBill** can help make your move a smooth one.

- Your bill is delivered straight to your inbox, no matter which home you're living in.
- No need to pack any paper bills, you can access your **eBill** history online.

Scan this QR code to sign up for eBill

Don't have a smartphone?
 Access your online account by visiting
cmpco.com/MyAccount.



Is your power out upta camp?

Enable **Outage Alerts** on your account so you will know if power goes out at camp, even if you're not upta camp!

Learn more about Usage, Payment and **Outage Alerts** at cmpco.com/Alerts.



We want to speak your language!

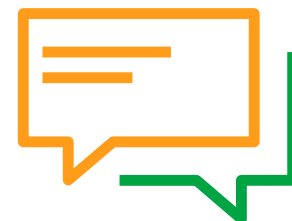
Translation services are available when you call us for support. Just ask your Customer Service Representative.

You can get instructions on how to use our web-based translation services by visiting cmpco.com/ContactUs.

¡Queremos hablar tu idioma!

Los servicios de traducción están disponibles cuando nos llama para obtener asistencia. Pregúntele a su Representante de Servicio al Cliente.

Puede obtener instrucciones sobre como utilizar nuestro servicio de traducción visitando la web cmpco.com/ContactUs.





Choose a supplier

The safe, reliable **delivery** of electricity is our responsibility. Other companies generate and sell the power **supply**, then **we deliver** that power supply to you.

We are required to bill and collect **supplier** charges and forward payments on your behalf, in accordance with Maine Public Utilities Commission (MPUC) rules. Therefore, your electricity bill has two parts: **delivery** and **supply**. There is even a dedicated page of the bill for **electricity supply**.

You may choose to purchase your energy supply from an approved Competitive Electricity Provider (CEP). If you do not choose a CEP, you will automatically receive the Standard Offer. The MPUC chooses the Standard Offer provider through a competitive bidding process. For a list of licensed providers, please visit the MPUC website at maine.gov/mpuc/regulated-utilities/electricity/electric-supply or call the MPUC at **207.287.3831**. You may also visit the Office of the Public Advocate (OPA) website at maine.gov/SupplyRates or contact the OPA at **207.624.3687**.

Our tree care program keeps the lights on

Falling branches and uprooted trees are the number one cause of power outages. To provide you with safe, reliable electric service, our qualified contractors prune and remove trees along public roads using standards endorsed by the Tree Care Industry Association.

Our tree crews are committed to preserving as much of the trees' natural beauty as possible, and consider the shape, strength, growth rate and appearance of the tree before pruning.

We perform routine **Tree Care** on a **5-year cycle** so that approximately 20% of the system is taken care of every year. Once we have completed the entire cycle then we start at the beginning again. In addition, we perform **Tree Care** as needed when trees are deemed "hazardous" to the system. These situations are identified when we are inspecting the system or performing restoration work.



Community Spotlight

Investing in the next generation of Mainers



We welcomed a group of 7th and 8th graders from the Gorham area as part of the first-ever Trades Camp at our Portland office.

This energetic group got an up-close look at what a potential career at CMP might be like including chances to operate bucket trucks and make repairs to a mock electric line alongside members of our team.

"We wanted to target a younger demographic of students to show them the different types of career opportunities we have, right here in Maine," said Amy Marston, Director of Community Relations.

