

## Energy savings made easy with our smart solutions

### See what your neighbors are saying!

You may be looking for ways to reduce your energy bill, especially with the recent increases in energy supply prices. We can help you understand and manage your energy use with these smart solutions:

“Receiving Usage Alerts allows me to monitor my electricity usage throughout the month, and Energy Manager provides me with specific usage details by the week, day, or even hour.” - CMP Customer

- **Usage Alerts.** Powered by your smart meter, you can receive weekly updates of your energy use. You can also receive an alert if you exceed a set amount of usage or cost, and an alert if there are any big changes in your daily use. Once enrolled, text **USAGE** to **267898** anytime for an update. Sign up at [cmpco.com/alerts](http://cmpco.com/alerts).
- **Energy Manager.** Get a detailed view of your electricity usage and create a checklist of ways to save. Also find helpful tips for managing your electricity use. Sign up at [cmpco.com/EnergyManager](http://cmpco.com/EnergyManager).
- **Supply Choice.** CMP does not supply electricity. You can shop for your electricity supplier or receive Standard Offer service arranged by the state. See the supplier page of your CMP bill to view your current supplier and supply cost. To learn more, please visit [maine.gov/mpuc/regulated-utilities/electricity](http://maine.gov/mpuc/regulated-utilities/electricity).

Visit [cmpco.com/UnderstandYourUsage](http://cmpco.com/UnderstandYourUsage) for more information on how to manage your energy use.

## Your guide to helpful resources

If you need help with your energy bill, you're not alone. There are free programs and services available to help you get caught up. We have listed a few of them in the table at the right. Please visit [cmpco.com/HelpWithBill](http://cmpco.com/HelpWithBill) for more information and to see a complete list of programs and services.



Resource	Contact Information
<b>Maine Homeowner's Assistance Fund</b> Free, federally funded program for homeowners financially impacted by COVID-19 seeking financial assistance with housing-related payments.	Visit <a href="http://Maine.gov/HomeAssist">Maine.gov/HomeAssist</a>
<b>Home Energy Assistance Program (HEAP)</b> Federal grant programs that help income-eligible households pay for energy bills, weatherization, and repairs.	Apply through your local <a href="#">Community Action Agency</a>
<b>Electricity Lifeline Program (ELP)</b> Offers qualified customers a credit on their electric bill based on household income and estimated electricity usage.	Apply through your local <a href="#">Community Action Agency</a>
<b>Payment Arrangements</b> We offer flexible payment arrangements for customers who need to manage past due amounts.	Call us at <b>800.750.4000</b>



## Your account at your fingertips!

Download our free **Mobile App** and you can access your **CMP** account at your fingertips, anytime, anywhere.

- View and pay your bill in just a few clicks
- You don't have to remember your account number
- Access outage information
- Update your account profile



Scan here to get our free Mobile App!

Don't have a smartphone?  
You can still access your account by  
visiting [cmpco.com/MyAccount](http://cmpco.com/MyAccount).

## Mainers helping Mainers

### Keeping our community warm, fed and happy

We have maintained a long-enduring partnership with **The Salvation Army Capital Region Corps**. **CMP** employees Stacy Rivet, Danielle Barry, and Andrew Haughey recently worked with the Capital Region Corps to help implement:

- Coats to Kids – a program that provides hundreds of coats to children and adults across the state
- Food donations for local families
- A large-scale effort to sort toys to create a “Toy Shop” that provided a fun holiday season to hundreds of children



## Our Tree Care program helps keep the lights on

Falling branches and uprooted trees are the number one cause of power outages. To provide you with safe, reliable electric service, our qualified contractors prune and remove trees along public roads using standards endorsed by the Tree Care Industry Association.

If you would like us to consult with you before\* pruning trees near your home, please complete and return this form, or use our online form at [cmpco.com/TreeCareForm](http://cmpco.com/TreeCareForm). If you already sent a form to us, we still have it on file, so you don't need to send us another one.

*\*If trees cause power outages or pose an immediate hazard to safety or service reliability, we must perform emergency tree work and will not be able to contact landowners beforehand.*

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/Town:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

Yes, please consult with me before non-emergency pruning or removing trees along public road(s) bordering my property.

Please send this form **separately from your bill payment** to:

Central Maine Power Company, Tree Care,  
83 Edison Drive,  
Augusta, ME 04336