

# **Customer Guide**

Manage your account anytime, anywhere with our Mobile App!

An AVANGRID Company

#### Earth friendly eBill!



Go eBill, our earth-friendly and convenient online billing service.

- Receive your bill in an email
- Receive a link to this newsletter with your **eBill**
- View your **eBill** history



Scan here to enroll in eBill!

Don't have a smartphone? Visit cmpco.com/eBill to sign up today.





Get your weather data along with usage information, and see how your home's usage compares to similar homes, all in one view.



Get energy saving tips that show you an estimate of how much money you can save per year.

### Planting the seeds of energy-saving with Energy Manager

Have you ever wondered how much electricity you use in a day? Powered by your smart meter, you can see how much electricity you use day-by-day and hour-by-hour with our free and secure online tool, Energy Manager.

**Energy Manager** works with your smart meter to give you a detailed view of your electricity usage that can help you better understand how you are using electricity in your home.

You can set a savings goal, put together a list of actions that you would like to take to reach your goal and see your progress toward that goal each time you log in.

Other innovative features include:

- View weather data along with usage information
- See a breakdown of your usage by category (heating, lighting, etc.)
- Compare your home's usage to similar homes

Visit **cmpco.com/EnergyManager** to learn more and to sign up for this free tool.



## "…" ♥ "…" ♥ Community Sp♥tlight

Strengthening our grid, one nest at a time

We have been working with the **Somerset Career** and Technical Center carpentry class and outdoor program to build 25 osprey nesting boxes. These boxes will help support conservation efforts and avoid power interruptions by providing osprey with alternative nesting areas safely distanced from our electrical equipment.

Occasionally osprey will nest on our energized structures which may be dangerous for the bird and impacts reliability. In consultation with the US Fish & Wildlife and Maine Department of Inland Fisheries & Wildlife, we use different techniques to ensure the health and safety of the osprey, including the installation of these osprey nesting boxes.

The nesting boxes are being built based on a design by the Cornell Ornithology Lab and will be installed on our structures and alternative poles when and where necessary.





### Safe and efficient lighting for our communities

Since 2019, we have helped 277 municipalities convert more than 51,000 streetlights from older lighting to newer and more energy-efficient LED systems. These LED bulbs, at 40 watts, use approximately 50% less energy while providing the same amount of light. They also have long lives resulting in fewer outages and less maintenance.

### Don't dig into trouble, know what's below



Whether you're a contractor or homeowner, a safe job starts with **Dig Safe**. This free, statewide service identifies any underground utilities and protects you and others from injury.

It's easy. Call 811 or visit digsafe.com before you dig. State law requires you give at least 72 hours notice, not including weekends and legal holidays, before starting your project.

It's free. Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

It's the law. Accidently digging into underground utilities can cause personal injury, environmental harm and costly damage.



